Routes to Sustainability

A helping hand in making your organisation more sustainable

Routes to Sustainability

– The Handbook

Welcome to the Routes to Sustainability Handbook

This handbook and the website **www.routestosustainability.org.uk** have been commissioned by the Housing Corporation to help you find a way forward in making your organisation more sustainable. It does this by making the links between the work you do as a housing professional and the sustainability issues we are all now being asked to tackle. Most importantly it makes that link by identifying the proven help, products and programmes that are out there already that have been designed to make sustainability achievable, regardless of what stage you or your organisation is at.

Over the next few years, Government, Local Authorities and the Housing Corporation will be asking housing associations to do much more than build, maintain and manage houses. Already the Housing Corporation has set targets on affordable warmth and sustainable development for the sector. In 2002, it published its views on sustainable development in Foundations for the Future and will soon have in place its own Sustainability Action Plan. Many associations have begun to recognise this change and have taken action to review their own performance, but sustainability is a developing field that can be confusing and complex, with no obvious way in. That's what we hope Routes to Sustainability will help to overcome. Whether you work in Development, Maintenance, Management, Finance or Strategy, Routes to Sustainability will help you address the issues that concern you and find the products to help.

The handbook and website have been designed so that you can take a systematic approach or you can simply dip in and out to find out about the issues that affect you or the issues you are being told will affect you. It is not a How To guide, because we and the Housing Corporation recognise that there is no single way of creating sustainable development and whichever route you take, the most important thing is making that first step. So whether you choose to begin by tackling Decent Homes, Affordable Warmth, New Build schemes, in house activities or any of the other issues that are part of sustainability, it doesn't matter. What does matter is identifying what your priority is and accessing the help that is already out there.

Good luck.

Nicholas Doyle
Practical Environment

Practical Environment

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What is Routes to Sustainability?

Routes to Sustainability is a toolbox and searchable database. It aims to identify products that help you to achieve your housing association's goals. It helps you to:

◆ Start at the most useful point for your own situation
◆ Choose the type of tool that best suits your organisation or circumstances
◆ Identify courses of action

The main toolbox is the website **www.routestosustainability.org.uk.** This contains full information on products and links. It allows you to search easily for products that suit you best. It is also updated with new products regularly.

This handbook is designed to be used with the website and provides much of the information in an easy to use format.

Why has Routes to Sustainability been developed?

Over the past few years, the Housing Corporation has supported a large number of projects and initiatives under its Innovation and Good Practice (IGP) grants. One category for these is sustainable development. There is now a very large number of useful products, systems, websites, networks, guides, collections of case studies and other reference material. This gives anyone interested in developing sustainability within their housing association two problems **– how to choose** and **where to start.**
Routes to Sustainability offers a solution to these problems.

What does the handbook contain?

There are four parts to the handbook. The first three are the reference lists. These give you different options to identify products that are useful to you, and list the best solutions.

Section 1 Your Work
This will help you to find the solutions that relate directly to the work you do every day whether you work in Housing Management, Maintenance, Development or Policy.

Section 2 Policies
This puts products into categories according to the policies and obligations that housing associations have to meet.

Section 3 Themes
This puts products into categories according to the broad sustainability themes that have been outlined in the Housing Corporation's Foundations for the Future - Buildings, Communities, Culture and Tenants.

There is a more detailed explanation at the start of each section, but for a full definition of the policies or themes, refer to the website.

Section 4 – The Products
This is the alphabetical list of products, each product on a separate page. The description summarises what the product is,

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where to obtain it, or access it if there is a website. It then gives information on

◆ The objectives of the product, i.e. what it aims to do.

◆ The benefits of the product, which may include how easy it is to use, things that are included and so on.

◆ What you need to have done already. This gives an indication of the experience that seems useful if you are to get the best out of the product.

◆ Potential outcomes or outputs, i.e. what you should expect to produce if you use this product, in terms of projects, plans or increased knowledge.

The next part is the heart of Routes to Sustainability – the suggested links. These suggest logical routes once you have used the product, or ones that might provide your next step. We have suggested five potential routes:

1 "To add value to this product": this suggests products that might help you use this product to the full

2 "To develop practical projects in the same area": suggests products to help you do more on this subject, perhaps with different benefits to your association

3 "To develop a more strategic approach": this looks at how you can begin to think about how this affects your association in the longer term, or helps the organisation in its aim to be well managed

4 "To explore wider aspects of sustainable development": this shows which other products form the next step to creating a sustainable development plan

5 "To develop practical projects in a different area": this helps you build on success and use skills developed (and the momentum from this product) to do more

The final part of the product sheets will help you to skim through to find products that deal with similar themes, particularly if you are already using Foundations for the Future or the Toolkit of Sustainability Indicators.

How do I use it?

Its always best to use the handbook with the website. You start by deciding which section will help you best – "your work", "policies" or "themes".

The ways of searching for products are:

◆ according to what you do; the products are then sub-divided into the type of tools available

◆ policies you might be addressing

◆ themes, either buildings, communities, tenants or corporate culture. These are the sustainability themes identified in Foundations for the Future. It may be useful if you have identified sustainability indicators for your organisation and want to work on those. They are also useful ways of bringing the many topics of interest to housing professionals into a manageable group.

Once you've done this go straight to the relevant products listed in Section 4. They are placed there in alphabetical order.

Products have been classified into one of four *tool types*. These are Guides, Systems, Networks and References.

Guides give you a stepped approach (at various levels of detail) to achieving an end. Most give you background information, describe the options you can take and describe the methods by which you choose. They usually allow more flexibility than systems, but you may need to design your own routines for gathering data, controlling projects, etc.

A **system** is a tool which contains the things you need to take action. It prompts you to collect and record data (electronically or on paper) and takes you from a defined starting point to one or more specific outputs. Systems may be computer based or paper based. They are normally self-contained, i.e. you need to use the system as it is, but some have been designed to link with other products.

A **network** is formed by a number of people who are interested in the same topic, and provides support for the people in the network by sharing ideas, information and experience.

Reference materials are usually reports and case studies that provide you with more information about a subject. They may give you ideas from which to develop your own projects. Some reference material gives you specific subject data on which you can base decisions (e.g. the Green Guide to Housing Specification).

Once you have decided which product(s) you want to explore further, you need to obtain it from the source shown in the product description, and use it.

When you are ready to move on, or if you have another objective to achieve, then come back to Routes. You can then either look at the product sheet for the one you were using and choose one of the options from the "LINKS" section, or start from scratch for the new objective.

Where can I find out more?

The internet based version of Routes to Sustainability contains more ways of searching and cross-referencing information. The web site is based at www.routestosustainability.org.uk It is updated regularly, with new products added and referenced as they become available.

To find out more about sustainable development, or sustainability, we recommend you look at Foundations for the Future, which explains the subject in depth and provides useful case studies, examples and contacts. Details about this product are on page 44.

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Your Work

This section selects those products most likely to be of interest to you depending on what you do and what type of tool you are seeking.

Using this as your search means that you need to select those that deal with the topic that is of interest to you from the products offered. If you find this confusing and you have a specific topic in mind, you may find it more useful to select either from policies or themes.

Your Work groups in this section are Housing Managers, Maintenance people, Development people and Strategic Managers.

We have grouped the products into "guides and systems", which are very active tools that help you achieve specific outputs, and "references and networks", which are useful support and information tools.

HOUSING MANAGEMENT

System	Guide	Network	Reference
◆ Affordable Warmth Management Tool ◆ Environmental Matrix ◆ Housing Quality Indicators ◆ Sustainability Works ◆ Tools for Community Regeneration	◆ Affordable Water: Action Guide ◆ Communities Count! ◆ Developing an Environmental Policy and Action Plan ◆ Directory of Energy Services ◆ E factor: Six guiding principles ◆ Foundations for the Future ◆ Funding Search Tool ◆ Health and Warmth ◆ Investors in Communities ◆ Quality Neighbourhoods ◆ Regenerating Neighbourhoods ◆ Secured by Design ◆ Sustainable Housing Guide ◆ Toolkit of Sustainability Indicators	◆ Energy Efficiency Commitment for Housing Associations ◆ People for Action	◆ Affordable Water: Briefing Guide ◆ Bank of Good Practice ◆ Communities First - Suffolk ◆ EcoDatabase ◆ EcoLaw ◆ Millennium Fact Bank ◆ Power Tool Kit ◆ Sustainable Homes Good Practice Guide

DEVELOPMENT

System	Guide	Network	Reference
◆ Aquaspec ◆ Affordable Warmth Management Tool ◆ EcoHomes ◆ Environmental Matrix ◆ Housing Quality Indicators ◆ Sustainability Checklist for Developments ◆ Sustainability Works	◆ Affordable Water: Action Guide ◆ Developing an Environmental Policy and Action Plan ◆ Directory of Energy Services ◆ E factor: Six guiding principles ◆ Foundations for the Future ◆ Funding Search Tool ◆ Health and Warmth ◆ Quality Neighbourhoods ◆ Secured by Design ◆ Sustainable Housing Guide	◆ Energy Efficiency Commitment for Housing Associations ◆ Generating Solar Homes	◆ 2020 Living ◆ Bank of Good Practice ◆ EcoDatabase ◆ EcoLaw ◆ Green Guide to Housing Specification ◆ Recycled Materials for Construction ◆ Sustainable Homes Good Practice Guide ◆ Urban Design Compendium

Your Work

MAINTENANCE			
System	**Guide**	**Network**	**Reference**
◆ Aquaspec ◆ Affordable Warmth Management Tool ◆ Sustainability Works	◆ Affordable Water: Action Guide ◆ Developing an Environmental Policy and Action Plan ◆ Directory of Energy Services ◆ Foundations for the Future ◆ Health and Warmth ◆ Sustainable Housing Guide ◆ Toolkit of Sustainability Indicators	◆ Generating Solar Homes	◆ Affordable Water: Briefing Guide ◆ Bank of Good Practice ◆ EcoDatabase ◆ EcoLaw ◆ Green Guide to Housing Specification ◆ Recycled Materials for Construction ◆ Sustainable Homes Good Practice Guide

STRATEGIC MANAGEMENT			
System	**Guide**	**Network**	**Reference**
◆ Affordable Warmth Management Tool ◆ EcoHomes ◆ Environmental Matrix ◆ Sustainability Works	◆ Developing an Environmental Policy and Action Plan ◆ Directory of Energy Services ◆ E factor: Six guiding principles ◆ Foundations for the Future ◆ Funding Search Tool ◆ Health and Warmth ◆ Investors in Communities ◆ Quality Neighbourhoods ◆ Regenerating Neighbourhoods ◆ Secured by Design ◆ Toolkit of Sustainability Indicators	◆ Energy Efficiency Commitment for Housing Associations ◆ Generating Solar Homes ◆ People for Action	◆ 2020 Living ◆ Affordable Water: Briefing Guide ◆ Bank of Good Practice ◆ Communities First - Suffolk ◆ EcoLaw ◆ Sustainable Homes Good Practice Guide ◆ Urban Design Compendium

Your Work

Policies

This section lists (in alphabetical order) all the Housing Corporation policies in effect at December 2002 and identifies products that may contribute to achieving them. In most cases products are not written specifically to deliver policy objectives, but many can help you achieve them. Where products are very relevant to achieving the policy shown, it is marked in blue.

If you have any doubt as to the meaning of a specific policy, you should check with your Housing Corporation documentation or the website www.housingcorporation.gov.uk or check the policy definition list on the Routes to Sustainability website.

AFFORDABLE WARMTH			
System	**Guide**	**Network**	**Reference**
◆ Affordable Warmth Management Tool ◆ Environmental Matrix ◆ Sustainability Works	◆ Directory of Energy Services ◆ Foundations for the Future ◆ Sustainable Housing Guide ◆ Health and Warmth	◆ Energy Efficiency Commitment for Housing Associations	◆ Sustainable Homes Good Practice Guide

AFFORDABLE WATER			
System	**Guide**	**Network**	**Reference**
◆ Aquaspec ◆ Environmental Matrix ◆ Sustainability Works	◆ Affordable Water: Action Guide ◆ Foundations for the Future ◆ Sustainable Housing Guide		◆ Affordable Water: Briefing Guide ◆ Sustainable Homes Good Practice Guide

ANTI–POVERTY STRATEGY			
System	**Guide**	**Network**	**Reference**
◆ Affordable Warmth Management Tool ◆ Affordable Water: Action Guide	◆ Communities Count! ◆ Foundations for the Future ◆ Health and Warmth ◆ Investors in Communities ◆ Quality Neighbourhoods ◆ Regenerating Neighbourhoods ◆ Toolkit of Sustainability Indicators		◆ 2020 Living

Policies

Policies (left margin)

Policies (right margin)

BROWNFIELD SITE USE

System	Guide	Network	Reference
◆ EcoHomes ◆ Environmental Matrix ◆ Housing Quality Indicators ◆ Sustainability Checklist for Developments ◆ Sustainability Works	◆ Developing an Environmental Policy and Action Plan ◆ E factor: Six guiding principles ◆ Foundations for the Future ◆ Sustainable Housing Guide ◆ Toolkit of Sustainability Indicators		◆ 2020 Living ◆ EcoDatabase ◆ Recycled Materials for Construction ◆ Sustainable Homes Good Practice Guide ◆ Urban Design Compendium

BUILDING REGULATIONS

System	Guide	Network	Reference
◆ EcoHomes ◆ Housing Quality Indicators	◆ E factor: Six guiding principles ◆ Sustainable Housing Guide		◆ EcoDatabase ◆ EcoLaw ◆ Recycled Materials for Construction ◆ Sustainable Homes Good Practice Guide ◆ Urban Design Compendium

BUSINESS PLANNING

System	Guide	Network	Reference
	◆ Communities Count! ◆ Developing an Environmental Policy and Action Plan ◆ Foundations for the Future ◆ Quality Neighbourhoods ◆ Sustainable Housing Guide ◆ Toolkit of Sustainability Indicators	◆ Generating Solar Homes	◆ Bank of Good Practice ◆ Sustainable Homes Good Practice Guide ◆ Urban Design Compendium

CHOICE EXTENSION

System	Guide	Network	Reference
◆ Tools for Community Regeneration	◆ Directory of Energy Services ◆ Regenerating Neighbourhoods		◆ 2020 Living ◆ Bank of Good Practice

CLIMATE CHANGE

System	Guide	Network	Reference
◆ Affordable Warmth Management Tool ◆ EcoHomes ◆ Environmental Matrix ◆ Sustainability Checklist for Developments ◆ Sustainability Works	◆ Developing an Environmental Policy and Action Plan ◆ Directory of Energy Services ◆ E factor: Six guiding principles	◆ Energy Efficiency Commitment for Housing Associations ◆ Generating Solar Homes	◆ 2020 Living ◆ EcoDatabase ◆ Sustainable Homes Good Practice Guide ◆ Urban Design Compendium

COMMUNITY STRATEGIES AND LSPs

System	Guide	Network	Reference
◆ Sustainability Works	◆ Communities Count! ◆ Directory of Energy Services ◆ Foundations for the Future ◆ Investors in Communities ◆ Quality Neighbourhoods ◆ Regenerating Neighbourhoods ◆ Toolkit of Sustainability Indicators	◆ People for Action	◆ 2020 Living ◆ Bank of Good Practice ◆ Communities First - Suffolk ◆ Power Tool Kit

CONSUMER CENTRED POLICIES

System	Guide	Network	Reference
◆ Affordable Warmth Management Tool ◆ Sustainability Works ◆ Tools for Community Regeneration	◆ Communities Count! ◆ Directory of Energy Services ◆ Foundations for the Future ◆ Health and Warmth ◆ Investors in Communities ◆ Quality Neighbourhoods ◆ Regenerating Neighbourhoods ◆ Secured by Design ◆ Toolkit of Sustainability Indicators	◆ People for Action	◆ 2020 Living ◆ Affordable Water: Briefing Guide ◆ Bank of Good Practice ◆ Communities First - Suffolk ◆ Millennium Fact Bank ◆ Power Tool Kit

CORPORATE STRATEGIES

System	Guide	Network	Reference
◆ Environmental Matrix ◆ Sustainability Works	◆ Developing an Environmental Policy and Action Plan ◆ Foundations for the Future ◆ Investors in Communities ◆ Quality Neighbourhoods ◆ Toolkit of Sustainability Indicators		◆ 2020 Living ◆ Bank of Good Practice ◆ EcoLaw

DEALING WITH CRIME AND ANTI–SOCIAL BEHAVIOUR

System	Guide	Network	Reference
	◆ Communities Count! ◆ Foundations for the Future ◆ Investors in Communities ◆ Quality Neighbourhoods ◆ Regenerating Neighbourhoods ◆ Secured by Design ◆ Toolkit of Sustainability Indicators	◆ People for Action	

DECENT HOMES

System	Guide	Network	Reference
◆ Affordable Warmth Management Tool ◆ Environmental Matrix ◆ Housing Quality Indicators	◆ Affordable Water: Action Guide ◆ Directory of Energy Services ◆ Foundations for the Future ◆ Funding Search Tool ◆ Health and Warmth ◆ Sustainable Housing Guide	◆ Energy Efficiency Commitment for Housing Associations	◆ Bank of Good Practice ◆ EcoLaw ◆ Sustainable Homes Good Practice Guide

DEVELOPMENT STANDARDS AND SPECIFICATIONS

System	Guide	Network	Reference
◆ Affordable Warmth Management Tool ◆ EcoHomes ◆ Environmental Matrix ◆ Housing Quality Indicators ◆ Sustainability Checklist for Developments ◆ Sustainability Works	◆ Affordable Water: Action Guide ◆ Communities Count! ◆ Developing an Environmental Policy and Action Plan ◆ Directory of Energy Services ◆ E factor: Six guiding principles ◆ Foundations for the Future ◆ Health and Warmth ◆ Quality Neighbourhoods ◆ Secured by Design ◆ Sustainable Housing Guide ◆ Toolkit of Sustainability Indicators	◆ Energy Efficiency Commitment for Housing Associations ◆ Generating Solar Homes	◆ Affordable Water: Briefing Guide ◆ Bank of Good Practice ◆ EcoDatabase ◆ Green Guide to Housing Specification ◆ Recycled Materials for Construction ◆ Sustainable Homes Good Practice Guide ◆ Urban Design Compendium

DIVERSITY/EQUAL OPPORTUNITIES

System	Guide	Network	Reference
	◆ Communities Count! ◆ Investors in Communities		◆ Bank of Good Practice

ECOHOMES

System	Guide	Network	Reference
◆ Aquaspec ◆ Affordable Warmth Management Tool ◆ EcoHomes ◆ Environmental Matrix ◆ Housing Quality Indicators ◆ Sustainability Checklist for Developments	◆ Affordable Water: Action Guide ◆ Developing an Environmental Policy and Action Plan ◆ E factor: Six guiding principles ◆ Foundations for the Future ◆ Funding Search Tool ◆ Health and Warmth ◆ Secured by Design	◆ Energy Efficiency Commitment for Housing Associations ◆ Generating Solar Homes	◆ Affordable Water: Briefing Guide ◆ EcoDatabase ◆ Recycled Materials for Construction ◆ Sustainable Homes Good Practice Guide

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EDUCATION

System	Guide	Network	Reference
	◆ Investors in Communities ◆ Quality Neighbourhoods ◆ Regenerating Neighbourhoods		◆ 2020 Living ◆ Urban Design Compendium

EFFICIENCY AND CONTINUOUS IMPROVEMENT

System	Guide	Network	Reference
◆ Affordable Warmth Management Tool ◆ Environmental Matrix ◆ Sustainability Works	◆ Developing an Environmental Policy and Action Plan ◆ Foundations for the Future ◆ Investors in Communities ◆ Quality Neighbourhoods ◆ Toolkit of Sustainability Indicators		◆ Bank of Good Practice

EMPLOYMENT INITIATIVES

System	Guide	Network	Reference
	◆ Foundations for the Future ◆ Investors in Communities ◆ Quality Neighbourhoods ◆ Regenerating Neighbourhoods		◆ 2020 Living ◆ Urban Design Compendium

ENERGY EFFICIENCY

System	Guide	Network	Reference
◆ Affordable Warmth Management Tool ◆ EcoHomes ◆ Environmental Matrix ◆ Housing Quality Indicators ◆ Sustainability Checklist for Developments ◆ Sustainability Works	◆ Developing an Environmental Policy and Action Plan ◆ Directory of Energy Services ◆ E factor: Six guiding principles ◆ Funding Search Tool ◆ Health and Warmth ◆ Sustainable Housing Guide	◆ Energy Efficiency Commitment for Housing Associations	◆ EcoDatabase ◆ Sustainable Homes Good Practice Guide

ENERGY POLICIES

System	Guide	Network	Reference
◆ Affordable Warmth Management Tool ◆ EcoHomes ◆ Environmental Matrix ◆ Sustainability Works	◆ Developing an Environmental Policy and Action Plan ◆ Directory of Energy Services ◆ E factor: Six guiding principles ◆ Foundations for the Future ◆ Funding Search Tool ◆ Health and Warmth ◆ Toolkit of Sustainability Indicators	◆ Energy Efficiency Commitment for Housing Associations ◆ Generating Solar Homes	◆ Bank of Good Practice ◆ EcoLaw ◆ Sustainable Homes Good Practice Guide ◆ Urban Design Compendium

ENVIRONMENTAL MANAGEMENT

System	Guide	Network	Reference
◆ Affordable Warmth Management Tool ◆ EcoHomes ◆ Environmental Matrix ◆ Housing Quality Indicators ◆ Sustainability Checklist for Developments ◆ Sustainability Works	◆ Affordable Water: Action Guide ◆ Communities Count! ◆ Developing an Environmental Policy and Action Plan ◆ Directory of Energy Services ◆ E factor: Six guiding principles ◆ Foundations for the Future ◆ Health and Warmth ◆ Quality Neighbourhoods ◆ Sustainable Housing Guide	◆ Energy Efficiency Commitment for Housing Associations ◆ Generating Solar Homes ◆ People for Action	◆ Affordable Water: Briefing Guide ◆ Bank of Good Practice ◆ EcoDatabase ◆ EcoLaw ◆ Green Guide to Housing Specification ◆ Recycled Materials for Construction ◆ Sustainable Homes Good Practice Guide ◆ Urban Design Compendium

FINANCIAL POLICIES AND TREASURY MANAGEMENT

System	Guide	Network	Reference
	◆ Foundations for the Future ◆ Funding Search Tool	◆ Energy Efficiency Commitment for Housing Associations ◆ Generating Solar Homes	◆ Bank of Good Practice

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FUEL POVERTY

System	Guide	Network	Reference
◆ Affordable Warmth Management Tool ◆ Environmental Matrix ◆ Sustainability Works	◆ Directory of Energy Services ◆ Foundations for the Future ◆ Funding Search Tool ◆ Health and Warmth ◆ Sustainable Housing Guide	◆ Energy Efficiency Commitment for Housing Associations	◆ Sustainable Homes Good Practice Guide

HEALTH AND SAFETY

System	Guide	Network	Reference
	◆ Investors in Communities ◆ Secured by Design ◆ Sustainable Housing Guide		◆ 2020 Living ◆ Bank of Good Practice ◆ EcoLaw

HEALTH STRATEGIES

System	Guide	Network	Reference
◆ Affordable Warmth Management Tool ◆ EcoHomes ◆ Environmental Matrix ◆ Tools for Community Regeneration	◆ Directory of Energy Services ◆ Foundations for the Future ◆ Health and Warmth ◆ Investors in Communities ◆ Quality Neighbourhoods ◆ Regenerating Neighbourhoods	◆ Energy Efficiency Commitment for Housing Associations	◆ 2020 Living ◆ Bank of Good Practice ◆ Green Guide to Housing Specification

HOUSING QUALITY INDICATORS AND CONSTRUCTION CLIENTS CHARTER

System	Guide	Network	Reference
◆ Affordable Warmth Management Tool ◆ EcoHomes ◆ Environmental Matrix ◆ Housing Quality Indicators ◆ Sustainability Works	◆ Developing an Environmental Policy and Action Plan ◆ E factor: Six guiding principles ◆ Foundations for the Future ◆ Sustainable Housing Guide		◆ Bank of Good Practice ◆ EcoDatabase ◆ Recycled Materials for Construction ◆ Sustainable Homes Good Practice Guide

INVOLVEMENT STRATEGIES

System	Guide	Network	Reference
◆ Tools for Community Regeneration	◆ Communities Count! ◆ Foundations for the Future ◆ Investors in Communities ◆ Quality Neighbourhoods ◆ Regenerating Neighbourhoods ◆ Toolkit of Sustainability Indicators	◆ People for Action	◆ 2020 Living ◆ Bank of Good Practice ◆ Communities First - Suffolk ◆ Millennium Fact Bank ◆ Power Tool Kit

LOCAL AGENDA 21

System	Guide	Network	Reference
	◆ Communities Count! ◆ Developing an Environmental Policy and Action Plan ◆ Foundations for the Future ◆ Funding Search Tool ◆ Investors in Communities ◆ Quality Neighbourhoods ◆ Regenerating Neighbourhoods ◆ Sustainable Housing Guide	◆ People for Action	◆ Communities First - Suffolk ◆ Millennium Fact Bank ◆ Power Tool Kit ◆ Sustainable Homes Good Practice Guide

MARKET CHANGES AND INTERVENTIONS

System	Guide	Network	Reference
			◆ Bank of Good Practice

NEIGHBOURHOOD MANAGEMENT AND COHERENT APPROACHES

System	Guide	Network	Reference
◆ Sustainability Works ◆ Tools for Community Regeneration	◆ Communities Count! ◆ Foundations for the Future ◆ Investors in Communities ◆ Quality Neighbourhoods ◆ Regenerating Neighbourhoods ◆ Toolkit of Sustainability Indicators	◆ People for Action	◆ Bank of Good Practice ◆ Communities First - Suffolk ◆ Millennium Fact Bank ◆ Power Tool Kit

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NEIGHBOURHOOD RENEWAL AND REGENERATION

System	Guide	Network	Reference
◆ Sustainability Works	◆ Communities Count! ◆ Directory of Energy Services ◆ E factor: Six guiding principles ◆ Foundations for the Future ◆ Funding Search Tool ◆ Investors in Communities ◆ Quality Neighbourhoods ◆ Regenerating Neighbourhoods ◆ Secured by Design ◆ Sustainable Housing Guide ◆ Toolkit of Sustainability Indicators	◆ Energy Efficiency Commitment for Housing Associations ◆ People for Action	◆ 2020 Living ◆ Bank of Good Practice ◆ EcoDatabase ◆ Recycled Materials for Construction ◆ Sustainable Homes Good Practice Guide ◆ Urban Design Compendium

PARTNERSHIPS AND WORKING WITH STAKEHOLDERS

System	Guide	Network	Reference
◆ Sustainability Works	◆ Communities Count! ◆ Directory of Energy Services ◆ Foundations for the Future ◆ Funding Search Tool ◆ Investors in Communities ◆ Quality Neighbourhoods ◆ Toolkit of Sustainability Indicators	◆ Energy Efficiency Commitment for Housing Associations ◆ Generating Solar Homes	◆ People for Action ◆ Bank of Good Practice ◆ Communities First - Suffolk ◆ Sustainable Homes Good Practice Guide

PLANNED MAINTENANCE

System	Guide	Network	Reference
◆ Aquaspec ◆ Affordable Warmth Management Tool ◆ EcoHomes ◆ Environmental Matrix ◆ Housing Quality Indicators ◆ Sustainability Works	◆ Affordable Water: Action Guide ◆ Directory of Energy Services ◆ Foundations for the Future ◆ Funding Search Tool ◆ Health and Warmth ◆ Sustainable Housing Guide	◆ Energy Efficiency Commitment for Housing Associations	◆ Affordable Water: Briefing Guide ◆ Bank of Good Practice ◆ EcoDatabase ◆ Green Guide to Housing Specification ◆ Recycled Materials for Construction ◆ Sustainable Homes Good Practice Guide ◆ Urban Design Compendium

PLANNING REQUIREMENTS

System	Guide	Network	Reference
◆ EcoHomes ◆ Sustainability Works	◆ E factor: Six guiding principles ◆ Secured by Design ◆ Sustainable Housing Guide	◆ Generating Solar Homes	◆ EcoDatabase ◆ Urban Design Compendium

PRUDENT USE OF NATURAL RESOURCES

System	Guide	Network	Reference
◆ Aquaspec ◆ Affordable Warmth Management Tool ◆ EcoHomes ◆ Environmental Matrix ◆ Sustainability Checklist for Developments ◆ Sustainability Works	◆ Affordable Water: Action Guide ◆ Developing an Environmental Policy and Action Plan ◆ Directory of Energy Services ◆ E factor: Six guiding principles ◆ Foundations for the Future ◆ Sustainable Housing Guide	◆ Energy Efficiency Commitment for Housing Associations ◆ Generating Solar Homes	◆ 2020 Living ◆ Affordable Water: Briefing Guide ◆ EcoDatabase ◆ Green Guide to Housing Specification ◆ Recycled Materials for Construction ◆ Sustainable Homes Good Practice Guide ◆ Urban Design Compendium

RATIONALISATION – STOCK/MANAGEMENT

System	Guide	Network	Reference
◆ Housing Quality Indicators ◆ Sustainability Works	◆ Sustainable Housing Guide		◆ Bank of Good Practice ◆ EcoDatabase ◆ Urban Design Compendium

REDUCE CO$_2$ EMISSIONS

System	Guide	Network	Reference
◆ Affordable Warmth Management Tool ◆ EcoHomes ◆ Environmental Matrix ◆ Sustainability Checklist for Developments ◆ Sustainability Works	◆ Developing an Environmental Policy and Action Plan ◆ Directory of Energy Services ◆ E factor: Six guiding principles ◆ Funding Search Tool ◆ Sustainable Housing Guide	◆ Energy Efficiency Commitment for Housing Associations ◆ Generating Solar Homes	◆ EcoDatabase ◆ Green Guide to Housing Specification ◆ Sustainable Homes Good Practice Guide ◆ Urban Design Compendium

Policies

REGULATORY CODE COMPLIANCE

System	Guide	Network	Reference
◆ Affordable Warmth Management Tool ◆ EcoHomes ◆ Environmental Matrix ◆ Housing Quality Indicators	◆ Developing an Environmental Policy and Action Plan ◆ Sustainable Housing Guide ◆ Toolkit of Sustainability Indicators		◆ Bank of Good Practice ◆ EcoLaw ◆ Sustainable Homes Good Practice Guide

REINVESTMENT STRATEGIES

System	Guide	Network	Reference
◆ EcoHomes ◆ Housing Quality Indicators ◆ Sustainability Works	◆ Directory of Energy Services ◆ E factor: Six guiding principles ◆ Investors in Communities ◆ Quality Neighbourhoods ◆ Secured by Design ◆ Sustainable Housing Guide	◆ Energy Efficiency Commitment for Housing Associations ◆ Generating Solar Homes	◆ 2020 Living ◆ Affordable Water: Briefing Guide ◆ Bank of Good Practice ◆ EcoDatabase ◆ Urban Design Compendium

RENT POLICIES

System	Guide	Network	Reference
◆ Affordable Warmth Management Tool	◆ Directory of Energy Services ◆ Health and Warmth ◆ Quality Neighbourhoods		◆ 2020 Living ◆ Affordable Water: Briefing Guide ◆ Bank of Good Practice

REPUTATION

System	Guide	Network	Reference
◆ EcoHomes ◆ Environmental Matrix ◆ Sustainability Works ◆ Tools for Community Regeneration	◆ Developing an Environmental Policy and Action Plan ◆ Directory of Energy Services ◆ Foundations for the Future ◆ Health and Warmth ◆ Investors in Communities ◆ Quality Neighbourhoods ◆ Regenerating Neighbourhoods ◆ Secured by Design ◆ Sustainable Housing Guide ◆ Toolkit of Sustainability Indicators	◆ Energy Efficiency Commitment for Housing Associations ◆ Generating Solar Homes	◆ Bank of Good Practice ◆ EcoDatabase ◆ EcoLaw ◆ Green Guide to Housing Specification ◆ Recycled Materials for Construction ◆ Sustainable Homes Good Practice Guide ◆ Urban Design Compendium

RESPONSIVE MAINTENANCE

System	Guide	Network	Reference
◆ Affordable Warmth Management Tool	◆ Foundations for the Future ◆ Health and Warmth		◆ Green Guide to Housing Specification

RETHINKING CONSTRUCTION, EGAN AGENDA AND PROCUREMENT

System	Guide	Network	Reference
◆ EcoHomes	◆ Developing an Environmental Policy and Action Plan ◆ E factor: Six guiding principles ◆ Sustainable Housing Guide		◆ Bank of Good Practice ◆ EcoDatabase ◆ Recycled Materials for Construction ◆ Urban Design Compendium

RISK MANAGEMENT

System	Guide	Network	Reference
◆ Affordable Warmth Management Tool ◆ Environmental Matrix ◆ Sustainability Works	◆ Developing an Environmental Policy and Action Plan ◆ Foundations for the Future ◆ Health and Warmth ◆ Secured by Design ◆ Sustainable Housing Guide		◆ Bank of Good Practice ◆ EcoLaw ◆ Sustainable Homes Good Practice Guide

RURAL HOUSING STRATEGIES

System	Guide	Network	Reference
◆ EcoHomes ◆ Environmental Matrix ◆ Sustainability Checklist for Developments ◆ Sustainability Works	◆ Communities Count! ◆ E factor: Six guiding principles ◆ Foundations for the Future ◆ Funding Search Tool ◆ Investors in Communities ◆ Quality Neighbourhoods ◆ Regenerating Neighbourhoods ◆ Secured by Design ◆ Sustainable Housing Guide ◆ Toolkit of Sustainability Indicators	◆ Generating Solar Homes ◆ People for Action	◆ 2020 Living ◆ Affordable Water: Briefing Guide ◆ Bank of Good Practice ◆ Communities First - Suffolk ◆ EcoDatabase ◆ Sustainable Homes Good Practice Guide

Policies

STOCK CONDITION SURVEYS

System	Guide	Network	Reference
◆ Aquaspec ◆ Affordable Warmth Management Tool ◆ Housing Quality Indicators	◆ Affordable Water: Action Guide		◆ Sustainable Homes Good Practice Guide

SUSTAINABLE COMMUNITIES

System	Guide	Network	Reference
◆ Tools for Community Regeneration	◆ Communities Count! ◆ Foundations for the Future ◆ Investors in Communities ◆ Quality Neighbourhoods ◆ Regenerating Neighbourhoods ◆ Toolkit of Sustainability Indicators	◆ People for Action	◆ 2020 Living ◆ Bank of Good Practice ◆ Communities First - Suffolk

SUSTAINABLE DEVELOPMENT – SOCIAL, ECONOMIC, ENVIRONMENTAL

System	Guide	Network	Reference
◆ Affordable Warmth Management Tool ◆ EcoHomes ◆ Environmental Matrix ◆ Housing Quality Indicators ◆ Sustainability Checklist for Developments ◆ Sustainability Works	◆ Communities Count! ◆ Developing an Environmental Policy and Action Plan ◆ Directory of Energy Services ◆ E factor: Six guiding principles ◆ Foundations for the Future ◆ Funding Search Tool ◆ Health and Warmth ◆ Investors in Communities ◆ Quality Neighbourhoods ◆ Regenerating Neighbourhoods ◆ Secured by Design ◆ Sustainable Housing Guide ◆ Toolkit of Sustainability Indicators	◆ Energy Efficiency Commitment for Housing Associations ◆ Generating Solar Homes ◆ People for Action	◆ 2020 Living ◆ Affordable Water: Briefing Guide ◆ Bank of Good Practice ◆ Communities First - Suffolk ◆ EcoDatabase ◆ Green Guide to Housing Specification ◆ Recycled Materials for Construction ◆ Sustainable Homes Good Practice Guide

SUSTAINABLE DEVELOPMENT STRATEGY AND ACTION PLAN

System	Guide	Network	Reference
◆ Affordable Warmth Management Tool ◆ EcoHomes ◆ Environmental Matrix ◆ Housing Quality Indicators ◆ Sustainability Checklist for Developments ◆ Sustainability Works	◆ Communities Count! ◆ Developing an Environmental Policy and Action Plan ◆ Directory of Energy Services ◆ E factor: Six guiding principles ◆ Foundations for the Future ◆ Funding Search Tool ◆ Health and Warmth ◆ Investors in Communities ◆ Quality Neighbourhoods ◆ Regenerating Neighbourhoods ◆ Sustainable Housing Guide ◆ Toolkit of Sustainability Indicators	◆ Generating Solar Homes ◆ People for Action	◆ 2020 Living ◆ Affordable Water: Briefing Guide ◆ Bank of Good Practice ◆ EcoDatabase ◆ EcoLaw ◆ Green Guide to Housing Specification ◆ Recycled Materials for Construction ◆ Sustainable Homes Good Practice Guide

SUSTAINABLE TENANCIES STRATEGIES

System	Guide	Network	Reference
◆ Tools for Community Regeneration	◆ Communities Count! ◆ Foundations for the Future ◆ Investors in Communities ◆ Quality Neighbourhoods ◆ Regenerating Neighbourhoods ◆ Toolkit of Sustainability Indicators	◆ People for Action	◆ 2020 Living ◆ Bank of Good Practice ◆ Communities First - Suffolk

TENANT INCOME MAXIMISATION

System	Guide	Network	Reference
◆ Aquaspec ◆ Affordable Warmth Management Tool	◆ Affordable Water: Action Guide ◆ Communities Count! ◆ Directory of Energy Services ◆ Health and Warmth ◆ Quality Neighbourhoods ◆ Toolkit of Sustainability Indicators		◆ Bank of Good Practice

Policies

TRANSPORT

System	Guide	Network	Reference
◆ EcoHomes ◆ Environmental Matrix ◆ Sustainability Checklist for Developments ◆ Sustainability Works	◆ Foundations for the Future ◆ Investors in Communities ◆ Quality Neighbourhoods ◆ Regenerating Neighbourhoods ◆ Sustainable Housing Guide ◆ Toolkit of Sustainability Indicators		◆ 2020 Living ◆ EcoDatabase ◆ Sustainable Homes Good Practice Guide ◆ Urban Design Compendium

URBAN DESIGN

System	Guide	Network	Reference
◆ EcoHomes ◆ Environmental Matrix ◆ Sustainability Checklist for Developments ◆ Sustainability Works	◆ Communities Count! ◆ Developing an Environmental Policy and Action Plan ◆ Directory of Energy Services ◆ E factor: Six guiding principles ◆ Foundations for the Future ◆ Funding Search Tool ◆ Investors in Communities ◆ Quality Neighbourhoods ◆ Regenerating Neighbourhoods ◆ Secured by Design ◆ Sustainable Housing Guide ◆ Toolkit of Sustainability Indicators	◆ Energy Efficiency Commitment for Housing Associations ◆ Generating Solar Homes ◆ People for Action	◆ 2020 Living ◆ Affordable Water: Briefing Guide ◆ EcoDatabase ◆ Sustainable Homes Good Practice Guide ◆ Urban Design Compendium

WASTE MANAGEMENT STRATEGIES

System	Guide	Network	Reference
◆ EcoHomes ◆ Environmental Matrix ◆ Sustainability Checklist for Developments ◆ Sustainability Works	◆ Communities Count! ◆ Developing an Environmental Policy and Action Plan ◆ E factor: Six guiding principles ◆ Foundations for the Future ◆ Quality Neighbourhoods ◆ Sustainable Housing Guide ◆ Toolkit of Sustainability Indicators		◆ EcoDatabase ◆ EcoLaw ◆ Recycled Materials for Construction ◆ Sustainable Homes Good Practice Guide ◆ Urban Design Compendium

Policies

Policies

Themes

This section groups products into subject themes for easier ways of finding a specific topic. The themes are Buildings, Communities, Culture and Tenants.

Buildings covers the physical fabric of housing, materials, construction processes, planning, environmental impacts, design and utilities.
Communities includes the ways in which groups of people interact, social aspects of sustainability, group decisions about what makes a good place to live, and social aspects of regeneration.
Culture considers corporate culture – the way an association manages itself and plans for the future.
Tenants is the section that considers issues of how individual tenants manage, and covers issues of tenant choice, fuel poverty and similar subjects.

Under each topic, the products are grouped into guides, systems, references and networks to make it easier for you to locate a product appropriate to your interests. An explanation of these terms is on page 4.

BUILDINGS			
System	**Guide**	**Network**	**Reference**
◆ Aquaspec ◆ Affordable Warmth Management Tool ◆ EcoHomes ◆ Environmental Matrix ◆ Housing Quality Indicators ◆ Sustainability Checklist for Developments ◆ Sustainability Works	◆ Affordable Water: Action Guide ◆ Developing an Environmental Policy and Action Plan ◆ Directory of Energy Services ◆ E Factor: Six Guiding Principles ◆ Foundations for the Future ◆ Funding Search Tool ◆ Health and Warmth ◆ Secured by Design ◆ Sustainable Housing Guide	◆ Energy Efficiency Commitment for Housing Associations ◆ Generating Solar Homes	◆ 2020 Living ◆ Affordable Water: Briefing Guide ◆ EcoDatabase ◆ Green Guide to Housing Specification ◆ Recycled Materials for Construction ◆ Sustainable Homes Good Practice Guide ◆ Urban Design Compendium

COMMUNITY			
System	**Guide**	**Network**	**Reference**
◆ EcoHomes ◆ Sustainability Checklist for Developments ◆ Sustainability Works ◆ Tools for Community Regeneration	◆ Affordable Water: Action Guide ◆ Communities Count! ◆ Developing an Environmental Policy and Action Plan ◆ Directory of Energy Services ◆ E Factor: Six Guiding Principles ◆ Foundations for the Future ◆ Investors in Communities ◆ Quality Neighbourhoods ◆ Regenerating Neighbourhoods ◆ Secured by Design	◆ People for Action	◆ 2020 Living ◆ Communities First - Suffolk ◆ Millennium Fact Bank ◆ Power Tool Kit ◆ Sustainable Homes Good Practice Guide

CULTURE			
System	**Guide**	**Network**	**Reference**
◆ Environmental Matrix ◆ Sustainability Works	◆ Developing an Environmental Policy and Action Plan ◆ E factor: Six Guiding Principles ◆ Foundations for the Future ◆ Health and Warmth ◆ Investors in Communities ◆ Toolkit of Sustainability Indicators		◆ 2020 Living ◆ Bank of Good Practice ◆ EcoLaw

TENANTS			
System	**Guide**	**Network**	**Reference**
◆ Affordable Warmth Management Tool ◆ Environmental Matrix	◆ Affordable Water: Action Guide ◆ Directory of Energy Services ◆ Foundations for the Future ◆ Health and Warmth ◆ Investors in Communities ◆ Regenerating Neighbourhoods	◆ Energy Efficiency Commitment for Housing Associations ◆ People for Action	◆ Affordable Water: Briefing Guide ◆ Communities First - Suffolk ◆ EcoDatabase ◆ Millennium Fact Bank ◆ Power Tool Kit

Themes

Themes

Product Directory

2020 Living: But will we want to live there?	
Description	Planning for people and neighbourhoods in 2020; report and case studies.
Product Supplier	Women and Housing
Date of Publication	April 2002
Website	www.women2020.com
Price & how to obtain	Copies of both the full and summary report are available from the research team. To obtain one copy please send an A4 SAE with £1.35 in postage to Lesley Andrews, Ulmus, Ogbourne Rd, Aldbourne, Wilts, SN8 2LD. For multiple copies please telephone 01672 540180
Tool Type	Reference

The OBJECTIVES of the Product:

◆ To identify the key factors in how people want to live in the future

◆ To identify the gaps between what is being designed and built and what is needed

The BENEFITS of the Product:

◆ Clear sections dealing with issues that fall into the different sustainability factors

◆ Good checklists and information

What do you need to have DONE ALREADY?

Someone who has already started thinking about the issues would be able to make the leap to thinking about the long term needs.

Potential OUTPUTS or OUTCOMES:

◆ Design for sustainable communities

◆ Vision for discussions in sustainable community workshops e.g. for community sustainability indicators

◆ Action plan for developing existing communities

Suggested LINKS ...

To add value to this product:	
To develop practical projects in the same area:	Regenerating Neighbourhoods, Sustainability Works, Urban Design Compendium
To develop a more strategic approach:	
To explore wider aspects of sustainable development:	
To develop practical projects in a different area:	

Sustainability Factor	Sustainability Theme
Demand for Housing Crime and anti-social behaviour The extent of social cohesion The accessibility of employment, facilities and services Quality of the built and green environment	Culture Communities Buildings

Affordable Warmth Management Tool	
Description	Matrix and system for energy management with clear concepts and goals based on staged methodology.
Product Supplier	Practical Environment
Date of Publication	December 2001
Website	www.practicalenvironment.co.uk
Price & how to obtain	Free on a limited basis from info@practicalenvironment.co.uk or from the website
Tool Type	System

The OBJECTIVES of the Product:

◆ Create a systematic approach to affordable warmth and environmental management

◆ Provide information on energy management systems for housing associations

◆ Clarify housing associations' responsibilities under HECA

The BENEFITS of the Product:

◆ Provides an easy route for housing associations to set and use energy targets

◆ Helps to meet Housing Corporation targets

◆ Supported by a dedicated team offering training and support

◆ Links directly into the Environmental Matrix

What do you need to have DONE ALREADY?

Nothing.

Potential OUTPUTS or OUTCOMES:

◆ Affordable Warmth strategy and action plan

◆ Improve tenants energy use

◆ Reports for Board and Housing Corporation

◆ Stock Assessment

Suggested LINKS ...

To add value to this product:	Funding Search Tool
To develop practical projects in the same area:	Directory of Energy Services
To develop a more strategic approach:	Environmental Matrix
To explore wider aspects of sustainable development:	
To develop practical projects in a different area:	

Sustainability Factor	Sustainability Theme
Social exclusion and poverty Quality, design & layout of housing	Tenancies Buildings

Product Directory

Affordable Water: Action Guide

Description	A practical step-by-step guide for housing professionals for developing and implementing an affordable water strategy.
Product Supplier	Hastoe Housing Association
Date of Publication	April 2000
Website	www.sustainablehomes.co.uk
Price & how to obtain	Free from Hastoe Housing Association - email info@sustainablehomes.co.uk
Tool Type	Guide

The OBJECTIVES of the Product:
- To implement action supporting an affordable water policy
- To encourage associations to put processes in place to ensure that vulnerable tenants get the water service they need
- To promote the conservation of water (for environmental reasons) to associations and tenants

The BENEFITS of the Product:
- Contains a checklist of easy things to do
- Sample documents are included for a range of audiences
- Benchmarks and frameworks to aid plans are included

What do you need to have DONE ALREADY?
Read the Affordable Water Briefing Guide.

Potential OUTPUTS or OUTCOMES:
- Increased tenant satisfaction
- Reduced water costs
- Improved property assets
- Improved environmental performance

Suggested LINKS ...

To add value to this product:	Aquaspec
To develop practical projects in the same area:	
To develop a more strategic approach:	
To explore wider aspects of sustainable development:	Sustainable Housing Guide
To develop practical projects in a different area:	Affordable Warmth Management Tool, Health & Warmth

Sustainability Factor	Sustainability Theme
Social exclusion and poverty	Tenancies
Quality, design & layout of housing	Buildings
	Communities

Affordable Water: Briefing Guide

Description	A briefing guide to improving water efficiency in Housing Association properties.
Product Supplier	Hastoe Housing Association
Date of Publication	May 2000
Website	www.sustainablehomes.co.uk
Price & how to obtain	Free from Hastoe Housing Association - email info@sustainablehomes.co.uk
Tool Type	Reference

The OBJECTIVES of the Product:
- To describe the costs/benefits rationale for water conservation techniques
- To highlight the greatest opportunities for savings
- To equip readers to begin to manage water use actively

The BENEFITS of the Product:
- A clear argument for water preservation is presented
- Useful case studies highlighted
- All stages of development are covered (e.g. from new build to refurbishment etc)

What do you need to have DONE ALREADY?
Nothing. Although benchmarking water use would be helpful, it is not essential as typical benchmarks are provided.

Potential OUTPUTS or OUTCOMES:
- Increased tenant satisfaction
- Reduced water costs
- Improved property assets

Suggested LINKS ...

To add value to this product:	
To develop practical projects in the same area:	Affordable Water: Action Guide
To develop a more strategic approach:	Developing an Environmental Policy and Action Plan
To explore wider aspects of sustainable development:	Environmental Matrix
To develop practical projects in a different area:	

Sustainability Factor	Sustainability Theme
Social exclusion and poverty	Tenancies
Quality, design & layout of housing	Buildings

Product Directory *(vertical, left margin)*

Product Directory *(vertical, right margin)*

Aquaspec

Description	An introductory guide to specifying water conservation products and an associated software tool for quickly comparing costs and benefits of water saving devices.
Product Supplier	Faber Maunsell (Sustainable Development Group)
Date of Publication	May 2000
Website	www.ecde.co.uk/aquaspec/
Price & how to obtain	Free download from the Aquaspec website
Tool Type	System

The OBJECTIVES of the Product:
- ◆ To allow sound decision making with regard to the costs and benefits of different water saving technologies

The BENEFITS of the Product:
- ◆ This tool is free and easy to use
- ◆ It provides quick answers and useful insights and information with minimal input and no expert knowledge required

What do you need to have DONE ALREADY?
You only need to have an interest in implementing water conservation measures in either new or existing dwellings.

Potential OUTPUTS or OUTCOMES:
- ◆ Improved water efficiency for new and existing buildings

Suggested LINKS ...

To add value to this product:	Affordable Water: Action Guide
To develop practical projects in the same area:	
To develop a more strategic approach:	
To explore wider aspects of sustainable development:	
To develop practical projects in a different area:	

Sustainability Factor	Sustainability Theme
Quality, design & layout of housing	Buildings

Bank of Good Practice

Description	A web site of links to publications and examples of good practice that will help associations meet the minimum standards contained in the regulatory code and guidance.
Product Supplier	Housing Corporation
Date of Publication	April 2000
Website	www.housingcorp.gov.uk/resources/bgp.htm
Price & how to obtain	See website
Tool Type	Reference

The OBJECTIVES of the Product:
- ◆ To provide examples of good practice that provide guidance on what is expected and how to reach minimum standards

The BENEFITS of the Product:
- ◆ Addresses key issues arising from the regulatory code using the same terminology
- ◆ Updated regularly
- ◆ Separate sections addressing "viable", "properly governed" and "well managed"
- ◆ Easy links to key publications including the BIGPicture series

What do you need to have DONE ALREADY?
Nothing.

Potential OUTPUTS or OUTCOMES:
- ◆ Ideas for own association on key issues

Suggested LINKS ...

To add value to this product:	
To develop practical projects in the same area:	Sustainable Housing Guide, Toolkit of Sustainability Indicators
To develop a more strategic approach:	
To explore wider aspects of sustainable development:	Foundations for the Future
To develop practical projects in a different area:	Environmental Matrix, Sustainability Works

Sustainability Factor	Sustainability Theme
All	Culture

Communities Count!

Description	A guide to developing community sustainability indicators.
Product Supplier	New Economics Foundation
Date of Publication	September 1998
Website	www.neweconomics.org
Price & how to obtain	From the website or New Economics Foundation, Cinnamon House, 6-8 Cole Street, London SE1 4YH
Tool Type	Guide

The OBJECTIVES of the Product:

◆ To encourage communities to develop sustainability indicators specific for their needs so that the progress towards the ultimate goal of a sustainable community can be monitored and promoted

◆ To give a step by step guide to community sustainability indicators

◆ To enable individuals within a community to take action

The BENEFITS of the Product:

◆ Described in simple step by step terms

◆ Plenty of examples of what other communities have done

◆ Not restricted to housing associations

What do you need to have DONE ALREADY?

Absolutely nothing. You don't even need a tenant consultation group – it tells you how to do absolutely everything in the greatest of detail.

Potential OUTPUTS or OUTCOMES:

◆ Set of community sustainability indicators

◆ More social cohesion in the community

◆ Support for housing association initiatives that support community goals

Suggested LINKS ...

To add value to this product:	Tools for Community Regeneration
To develop practical projects in the same area:	Power Tool Kit
To develop a more strategic approach:	
To explore wider aspects of sustainable development:	
To develop practical projects in a different area:	

Sustainability Factor	Sustainability Theme
All	Communities

Communities First – Suffolk

Description	A project exploring how associations can be involved in developing sustainable communities and reducing social exclusion in rural areas.
Product Supplier	Hastoe Housing Association
Date of Publication	December 2002
Website	www.communitiesfirst-suff.com
Price & how to obtain	email info@hastoe.com
Tool Type	Reference

The OBJECTIVES of the Product:

◆ To show how an association can start interacting with a local rural community to help promote social inclusion and sustainability

The BENEFITS of the Product:

◆ Shows simple examples of community involvement taken right from the inception of a project. Concentrates on initial engagement between village residents and support personnel

◆ Hints on funding mechanisms

What do you need to have DONE ALREADY?

Nothing. It could provide useful examples, approaches and contacts to start developing sustainable communities.

Potential OUTPUTS or OUTCOMES:

◆ Used in conjunction with a structured programme these examples could help generate ideas and provide help with methodologies

◆ Increased tenant involvement

◆ Provides ideas for projects

Suggested LINKS ...

To add value to this product:	
To develop practical projects in the same area:	Regenerating Neighbourhoods
To develop a more strategic approach:	
To explore wider aspects of sustainable development:	Toolkit of Sustainability Indicators
To develop practical projects in a different area:	

Sustainability Factor	Sustainability Theme
Social exclusion and poverty	Communities
Crime and anti-social behaviour	Tenancies
The extent of social cohesion	
Reputation (or image) of the community	
The mix of the community	

Product Directory

Developing an Environmental Policy and Action Plan

Description	Step by step guide for housing associations to develop an environmental policy and action plan.
Product Supplier	Sustainable Homes
Date of Publication	October 2001
Website	www.sustainablehomes.co.uk
Price & how to obtain	Free - email info@sustainablehomes.co.uk
Tool Type	Guide

The OBJECTIVES of the Product:
◆ To enable housing associations to create an environmental policy and action plan

The BENEFITS of the Product:
◆ Helps you to establish or review current impacts
◆ Step by step guide to engaging stakeholders and devising an action plan

What do you need to have DONE ALREADY?
Nothing, although if you have already done something on energy efficiency, water efficiency etc. this would widen the scope of that to other issues.

Potential OUTPUTS or OUTCOMES:
◆ Reduced costs
◆ Better environmental performance of housing and communities
◆ Improved access to facilities through consideration of transport implications

Suggested LINKS ...

To add value to this product:	
To develop practical projects in the same area:	
To develop a more strategic approach:	Foundations for the Future
To explore wider aspects of sustainable development:	Toolkit of Sustainability Indicators
To develop practical projects in a different area:	Housing Quality Indicators

Sustainability Factor	Sustainability Theme
Reputation (or image) of the community	Culture
Social exclusion and poverty	Communities
The accessibility of employment, facilities and services	Buildings
Quality of built and green environment	

Directory of Energy Services

Description	Guide and routemap for developing energy services from scratch.
Product Supplier	Nottingham Community Housing Association
Date of Publication	December 2001
Website	tba
Price & how to obtain	Contact Andrea Griffiths James at Nottingham Energy Partnership, Castle Heights Building, 3rd Floor, 72 Maid Marian Way, Nottingham, NG1 6BJ tel 0115 9859057 fax 0115 9502173 email andreagriffithsjames@nottenergy.com
Tool Type	Guide

The OBJECTIVES of the Product:
◆ To help housing associations from any background develop energy services for their tenants
◆ To provide information and examples of energy services in practice

The BENEFITS of the Product:
◆ A step-by-step guide that can assist housing managers at any level
◆ Easy to see "where to go from here" in energy services

What do you need to have DONE ALREADY?
Stock survey is a good basis.

Potential OUTPUTS or OUTCOMES:
◆ Range of energy services from basic affinity deal to full blown energy services possible
◆ Link with other housing associations to produce benefits of scale in energy club approach
◆ Help work towards affordable warmth/sustainability strategies
◆ Lower tenants fuel bills

Suggested LINKS ...

To add value to this product:	Energy Efficiency Commitment for Housing Associations, Funding Search Tool
To develop practical projects in the same area:	
To develop a more strategic approach:	
To explore wider aspects of sustainable development:	Foundations for the Future
To develop practical projects in a different area:	

Sustainability Factor	Sustainability Theme
Quality, design & layout of housing	Tenancies
Social exclusion and poverty	Communities
Reputation (or image) of the community	Buildings
Quality of built and green environment	

Product Directory

Product Directory

E factor: Six guiding principles for improving sustainability in housing

Description	A beginners guide to sustainability.
Product Supplier	Housing Forum
Date of Publication	October 2001
Website	www.thehousingforum.org.uk
Price & how to obtain	available free from the website
Tool Type	Guide

The OBJECTIVES of the Product:
◆ To introduce newcomers to the ideas behind improving sustainability in house building
◆ To allow users to develop sustainability ideas further - ultimately to benchmarking and analysis of projects

The BENEFITS of the Product:
◆ Good selection of links to further information
◆ Links to 2 different assessment and analysis tools that are available free to Housing Forum members

What do you need to have DONE ALREADY?
Nothing.

Potential OUTPUTS or OUTCOMES:
◆ Measures benchmarked products
◆ Makes "Continuous Improvement" easier
◆ Develops greater awareness of sustainability in housing

Suggested LINKS ...

To add value to this product:	
To develop practical projects in the same area:	EcoHomes
To develop a more strategic approach:	Sustainability Works
To explore wider aspects of sustainable development:	Foundations for the Future
To develop practical projects in a different area:	

Sustainability Factor	Sustainability Theme
Quality, design & layout of housing	Culture
	Buildings
	Communities

Product Directory

EcoDatabase

Description	A web based database of environmentally friendly developments from across the country. Fully searchable under a number of key terms.
Product Supplier	Sustainable Homes
Date of Publication	June 2001
Website	www.sustainablehomes.co.uk
Price & how to obtain	on the website
Tool Type	Reference

The OBJECTIVES of the Product:
◆ To disseminate good practice and lessons learned from green/sustainable developments across the country
◆ To inspire development teams to try sustainable construction methods

The BENEFITS of the Product:
◆ Free of charge
◆ Wide variety of case studies
◆ Accessible from the internet

What do you need to have DONE ALREADY?
Nothing.
It would be helpful to have a project in mind as the database enables you to search on specific issues, locations and house types.

Potential OUTPUTS or OUTCOMES:
◆ Information on relevant projects
◆ Contact details for further help and information
◆ A more informed position to aid the decision making process to make progress with your own sustainable housing developments

Suggested LINKS ...

To add value to this product:	
To develop practical projects in the same area:	Sustainable Homes Good Practice Guide
To develop a more strategic approach:	
To explore wider aspects of sustainable development:	Foundations for the Future
To develop practical projects in a different area:	

Sustainability Factor	Sustainability Theme
Quality, design & layout of housing	Buildings
Quality of the built and green environment	Tenancies
The accessibility of employment, facilities and services	

Product Directory

EcoHomes

Description	An environmental rating system for homes.
Product Supplier	BRE
Date of Publication	April 2000
Website	www.bre.co.uk/EcoHomes
Price & how to obtain	Publication can be purchased from the BRE bookshop (www.brebookshop.com) or the BREEAM Office. For an assessment please contact the BREEAM Office at BRE for a list of licensed assessors. (tel: 01923 664462, email: ecohomes@bre.co.uk)
Tool Type	System

The OBJECTIVES of the Product:

◆ To encourage developers to improve environmental performance through good design

◆ To raise awareness of environmental issues in housing development

The BENEFITS of the Product:

◆ Good consumer interface

◆ Widely recognised brand within the industry

◆ Relatively broad coverage of issues

◆ Demonstrates superior environmental design to customers

◆ Allows developers to be ahead of regulation

What do you need to have DONE ALREADY?

Nothing.

It would help to have basic awareness of the principles of sustainability.

Potential OUTPUTS or OUTCOMES:

◆ Benchmarking and assessment allows continuous improvement

◆ Improved sustainability

◆ Improved access to funding

◆ Improved reputation

Suggested LINKS ...

To add value to this product:	Sustainability Works
To develop practical projects in the same area:	
To develop a more strategic approach:	Foundations for the Future
To explore wider aspects of sustainable development:	Environmental Matrix
To develop practical projects in a different area:	

Sustainability Factor	Sustainability Theme
Quality, design & layout of housing	Buildings
Quality of the built and green environment	Communities
The mix of the community	
The accessibility of employment, facilities and services	

Product Directory

EcoLaw

Description	Guide to environmental regulation for housing associations.
Product Supplier	Association for the Conservation of Energy
Date of Publication	August 2002
Website	www.ha-ecolaw.org.uk
Price & how to obtain	Free from Sustainable Homes while stocks of hard copies last, although every housing association should have a copy; downloadable from website
Tool Type	Reference

The OBJECTIVES of the Product:

◆ To highlight where environmental issues are enforced by law

◆ To identify the potential risks to housing associations, to reputation as well as cost

The BENEFITS of the Product:

◆ Easy guide to key issues

◆ Updated quarterly to reflect new and amended legislation

◆ Web site gives advance warning of legislative developments

What do you need to have DONE ALREADY?

Nothing; all housing associations need to be aware of these responsibilities. It might surprise some thinking of sustainability to find there are legal requirements in some areas.

Potential OUTPUTS or OUTCOMES:

◆ Confidence that own practices are conforming to the law

◆ Endorses the need for an Environmental Management System – could provide the business impetus to introduce one

Suggested LINKS ...

To add value to this product:	Environmental Matrix
To develop practical projects in the same area:	Developing an Environmental Policy and Action Plan
To develop a more strategic approach:	
To explore wider aspects of sustainable development:	
To develop practical projects in a different area:	

Sustainability Factor	Sustainability Theme
Reputation (or image) of the community	Culture

Energy Efficiency Commitment for Housing Associations

Description	A range of materials that provide free help for housing associations to access and maximise Energy Efficiency Commitment funding now and other funding in the longer term.
Product Supplier	ESD, Sustain
Date of Publication	March 2002 with website live August 2002
Website	www.esd.co.uk/eec
Price & how to obtain	Free - phone 01225 816659 or email eec@esd.co.uk
Tool Type	Network

The OBJECTIVES of the Product:
◆ To help housing associations access EEC
◆ To demonstrate opportunities and maximise funding through this route
◆ To establish consortia to share ideas and experience

The BENEFITS of the Product:
◆ Will help housing associations access millions of pounds funding for energy saving projects

What do you need to have DONE ALREADY?
Nothing. The starting point varies from association to association and the project has a flexible approach to reflect this.

Potential OUTPUTS or OUTCOMES:
◆ Access to EEC funds
◆ Improved comfort and lower fuel bills for tenants

Suggested LINKS ...

To add value to this product:	Environmental Matrix, Funding Search Tool
To develop practical projects in the same area:	Directory of Energy Services, Health & Warmth
To develop a more strategic approach:	Affordable Warmth Management Tool
To explore wider aspects of sustainable development:	Sustainable Housing Guide
To develop practical projects in a different area:	

Sustainability Factor	Sustainability Theme
Quality, design & layout of housing	Buildings
Social exclusion and poverty	Tenancies

Environmental Matrix for Housing Associations

Description	Software and database that enables Housing Associations to develop an Environmental Management System.
Product Supplier	Housing Corporation & Practical Environment
Date of Publication	December 2001
Website	www.practicalenvironment.co.uk
Price & how to obtain	Affordable Warmth Module available free on limited basis. Full Environmental Management System - £3000 Contact info@practicalenvironment.co.uk
Tool Type	System

The OBJECTIVES of the Product:
◆ To provide a simple system, applicable to all types of housing association, to develop an environmental management system

The BENEFITS of the Product:
◆ Takes account of different types of landlord and different stages of sophistication
◆ Supported and updated by a dedicated team offering training and support
◆ Easy to use and see what is being achieved
◆ Provides a focus and supports decision making

What do you need to have DONE ALREADY?
Nothing, although a good grasp of sustainability issues is helpful.

Potential OUTPUTS or OUTCOMES:
◆ Outcomes differ for the different levels:
◆ A basis for developing benchmarks and key action points at base level
◆ Environmental Assessment and preliminary recommendation at level 3
◆ Detailed implementation procedures at level 5
◆ Assists all in developing an affordable warmth strategy and targets

Suggested LINKS ...

To add value to this product:	
To develop practical projects in the same area:	
To develop a more strategic approach:	Foundations for the Future
To explore wider aspects of sustainable development:	Toolkit of Sustainability Indicators
To develop practical projects in a different area:	Health & Warmth

Sustainability Factor	Sustainability Theme
Quality, design & layout of housing	Culture
Reputation (or image) of the community	Buildings
Quality of built & green environment	Tenancies
The accessibility of employment, facilities and services	

Product Directory

Product Directory

Foundations for the Future

Description	A guide to sustainable development for housing associations and checklists for sustainable action.
Product Supplier	Sustainable Homes
Date of Publication	September 2002
Website	www.sustainablehomes.co.uk
Price & how to obtain	Free - email info@sustainablehomes.co.uk
Tool Type	Guide and Reference

The OBJECTIVES of the Product:

◆ To enable housing associations to adopt sustainable development principles

◆ To enable housing associations to develop and implement a sustainable development strategy and action plan

The BENEFITS of the Product:

◆ A clear explanation of the benefits of sustainable development and a process for achieving progress over the next 10 years

◆ Clear examples and 'checklists' of what to do and where to start

◆ Referenced with numerous case studies and contact details to kick-start ideas

What do you need to have DONE ALREADY?

Nothing except awareness of the need to develop sustainable organisations.

Willingness to address and change the core principles of the organisation.

Potential OUTPUTS or OUTCOMES:

◆ The development and adoption of a sustainable development strategy and action plan

◆ A framework for benchmarking action for sustainability

Suggested LINKS ...

To add value to this product:	Funding Search Tool
To develop practical projects in the same area:	EcoHomes, Environmental Matrix, Health & Warmth, Quality Neighbourhoods, Regenerating Neighbourhoods, Sustainable Housing Guide, Sustainability Works, Toolkit of Sustainability Indicators
To develop a more strategic approach:	
To explore wider aspects of sustainable development:	2020 Living: But will we want to live there?
To develop practical projects in a different area:	

Sustainability Factor	Sustainability Theme
All	All

Funding Search Tool

Description	A database designed to allow housing managers to search for funding opportunities for energy related projects.
Product Supplier	Housing Programme at the Energy Saving Trust
Date of Publication	October 2002
Website	www.est.co.uk/housing/funding.cfm
Price & how to obtain	Online free of charge
Tool Type	Guide

The OBJECTIVES of the Product:

◆ To enable housing managers to identify and access appropriate sources of funding

The BENEFITS of the Product:

◆ Free, easy to read and digestible

◆ Specific section for housing associations under 'Duties and Targets'

◆ Contains basic energy efficiency information under 'Beginner's Guide'

What do you need to have DONE ALREADY?

Idea for energy project - probably best at feasibility stage.

Tip: Check "any organisations" as well as "housing associations" in the search field.

Potential OUTPUTS or OUTCOMES:

◆ Identification of funding sources one might not otherwise think of

Suggested LINKS ...

To add value to this product:	Energy Efficiency Commitment for Housing Associations
To develop practical projects in the same area:	Affordable Warmth Management Tool, Health & Warmth, Directory of Energy Services
To develop a more strategic approach:	
To explore wider aspects of sustainable development:	
To develop practical projects in a different area:	

Sustainability Factor	Sustainability Theme
Quality, design & layout of housing	Buildings
Social exclusion and poverty	

Generating Solar Homes

Description	Initiative promoting photovoltaics (PV) and solar energy in housing associations.
Product Supplier	Nottingham Energy Partnership
Date of Publication	April 2002
Website	www.sustainablehomes.co.uk
Price & how to obtain	Contact Andrea Griffiths James at Nottingham Energy Partnership, Castle Heights Building 3rd Floor, 72 Maid Marian Way, Nottingham, NG1 6BJ. tel 0115 9859057 fax 0115 9502173 email: andreagriffithsjames@nottenergy.com
Tool Type	Network

The OBJECTIVES of the Product:
◆ To facilitate the installation of PV into domestic building projects
◆ To identify and deconstruct barriers to the installation of PV in domestic building projects

The BENEFITS of the Product:
◆ Mutual support for those interested in providing domestic PV
◆ Reduction of the barriers to providing domestic PV

What do you need to have DONE ALREADY?
An awareness of the costs/benefits of using embedded renewable generation is required – this is not a beginners guide!

Potential OUTPUTS or OUTCOMES:
◆ More awareness of the feasibility of solar for own association

Suggested LINKS ...

To add value to this product:	Funding Search Tool
To develop practical projects in the same area:	Directory of Energy Services, EcoHomes
To develop a more strategic approach:	
To explore wider aspects of sustainable development:	
To develop practical projects in a different area:	

Sustainability Factor	Sustainability Theme
Quality, design & layout of housing	Culture
Quality of built & green environment	Buildings

Green Guide to Housing Specification

Description	Guidance on choosing construction materials on environmental criteria, including environmental impacts of common specifications used in housing.
Product Supplier	BRE
Date of Publication	April 2000
Website	www.bre.co.uk; www.brebookshop.com
Price & how to obtain	£35.00 + p&p available from BRE bookshop and BREEAM Office. (20% discount from BREEAM Office if 2 or more publications bought.)
Tool Type	Reference

The OBJECTIVES of the Product:
◆ To allow materials to be compared in terms of environmental performance
◆ To allow complete specifications and types of construction to be compared
◆ To allow basic quantification of the costs and benefits of different building materials

The BENEFITS of the Product:
◆ Clear tables containing commonly used materials and alternatives
◆ Authoritative stance
◆ In some cases allows quantifiable data on environmental performance of materials to be generated - i.e. 20% of materials (by type/weight/volume/value etc.) have an overall 'A' rating

What do you need to have DONE ALREADY?
An awareness that not all materials will have the same impact on tenants or the wider environment - having an environmental policy already in place would be useful.

Potential OUTPUTS or OUTCOMES:
◆ Allows specification of materials for improved environmental performance
◆ Can be used as a benchmarking tool

Suggested LINKS ...

To add value to this product:	Recycled Materials for Construction
To develop practical projects in the same area:	EcoHomes
To develop a more strategic approach:	Sustainable Housing Guide
To explore wider aspects of sustainable development:	
To develop practical projects in a different area:	

Sustainability Factor	Sustainability Theme
Quality, design & layout of housing	Buildings
Quality of the built and green environment	

Product Directory

Health and Warmth

Description	A tool and guide that enables housing associations to develop an Affordable Warmth policy and action plan, linked to the Environmental Matrix.
Product Supplier	NEA
Date of Publication	November 2002
Website	
Price & how to obtain	Free - from Peter Sumby, NEA, St Andrew's House, 90-92 Pilgrim St, Newcastle Upon Tyne NE1 6SG
Tool Type	Guide

The OBJECTIVES of the Product:
◆ To encourage and support housing associations in the development of their affordable warmth strategy
◆ To decrease the incidence of fuel poverty among tenants
◆ To improve house condition and achieve "Decent Homes" standards

The BENEFITS of the Product:
◆ Easy to use, provides a model to follow
◆ Gives a comprehensive overview of the issues
◆ Geared towards Housing Corporation targets

What do you need to have DONE ALREADY?
Nothing, starts from scratch.

Potential OUTPUTS or OUTCOMES:
◆ Affordable Warmth policy and action plan
◆ Timetable for implementing specific targets

Suggested LINKS ...

To add value to this product:	Funding Search Tool
To develop practical projects in the same area:	Affordable Warmth Management Tool
To develop a more strategic approach:	Directory of Energy Services
To explore wider aspects of sustainable development:	Foundations for the Future
To develop practical projects in a different area:	

Sustainability Factor	Sustainability Theme
Social exclusion and poverty	Tenancies
Quality, design & layout of housing	Buildings
	Culture

Housing Quality Indicators (version 2)

Description	A measurement and assessment tool designed to allow all potential or existing housing schemes to be evaluated on the basis of quality rather than simply of cost. Three areas; Location, Design and Performance, give ten indicators.
Product Supplier	Office of the Deputy Prime Minister, Housing Corporation, BRE
Date of Publication	October 2000
Website	www.hqiuk.com; www.housing.odpm.gov.uk/information/hqi/index.htm
Price & how to obtain	See web sites
Tool Type	System

The OBJECTIVES of the Product:
◆ To provide a design and measurement tool for new and existing housing development
◆ To allow projects to be benchmarked

The BENEFITS of the Product:
◆ A comprehensive set of indicators covering most physical aspects of housing development and its relationship with the surrounding environment

What do you need to have DONE ALREADY?
Completion of HQI's is mandatory for new development funded by the Housing Corporation. However there is great advantage to be gained from the use of HQI's as a proactive design tool rather than purely a performance measurement tool. As such very little is needed prior to deciding to use HQI's, but some knowledge of potential improvement strategies is required to use them to their full advantage.

Potential OUTPUTS or OUTCOMES:
◆ Benchmarked products
◆ Evaluation of different improvement strategies

Suggested LINKS ...

To add value to this product:	
To develop practical projects in the same area:	EcoHomes
To develop a more strategic approach:	
To explore wider aspects of sustainable development:	Sustainability Works
To develop practical projects in a different area:	

Sustainability Factor	Sustainability Theme
Quality, design & layout of housing	Buildings
Quality of the built and green environment	
The accessibility of employment, facilities and services	

Product Directory

Investors in Communities

Description	Outline and guide to helping Housing Associations and tenants develop sustainable communities and tackle social exclusion. A recognition scheme based on the Investors in People concept.
Product Supplier	Hastoe Housing Association
Date of Publication	May 2001
Website	www.hastoe.com
Price & how to obtain	The briefing guide is available - email info@hastoe.com
Tool Type	Guide and pilot project

The OBJECTIVES of the Product:

◆ To eliminate social exclusion and promote sustainable communities through a recognition scheme

The BENEFITS of the Product:

◆ Provides a framework for building capacity and approaching the problem of social exclusion (i.e. implementing your social exclusion strategy)

◆ Recognition under a recognised and promoted brand

What do you need to have DONE ALREADY?

Nothing. But both residents and associations need to be prepared to tackle problems by making changes.

Potential OUTPUTS or OUTCOMES:

◆ Develops direct tenant action

◆ Could provide access to new funding sources

◆ Promotes steps towards creating sustainable communities

Suggested LINKS ...

To add value to this product:	Toolkit of Sustainability indicators
To develop practical projects in the same area:	
To develop a more strategic approach:	Foundations for the Future
To explore wider aspects of sustainable development:	Environmental Matrix
To develop practical projects in a different area:	

Sustainability Factor	Sustainability Theme
Social exclusion and poverty	Communities
Crime and anti-social behaviour	Culture
The extent of social cohesion	Tenancies
Reputation (or image) of the community	
The mix of the community	

Millennium Fact Bank

Description	Pack of materials supporting the Power Tool Kit.
Product Supplier	Centris/Tony Gibson/Scarman Trust
Date of Publication	Autumn 2002
Website	www.centris.org
Price & how to obtain	From the Scarman Trust; details tba
Tool Type	Reference

The OBJECTIVES of the Product:

◆ To provide easy reference material that builds up to an action plan

The BENEFITS of the Product:

◆ Designed as building blocks so that complex issues can be tackled in stages

◆ Easy to use

◆ Covers 300 practical issues for communities

What do you need to have DONE ALREADY?

Used Power Tool Kit (or planning to use it).

Potential OUTPUTS or OUTCOMES:

◆ Supports plans made using Power Tool Kit

Suggested LINKS ...

To add value to this product:	Power Tool Kit
To develop practical projects in the same area:	
To develop a more strategic approach:	
To explore wider aspects of sustainable development:	
To develop practical projects in a different area:	

Sustainability Factor	Sustainability Theme
The extent of social cohesion	Communities
	Tenancies

People for Action

Description	PFA is a network of housing and regeneration organisations that are working together to promote sustainable communities. As well as producing informative research projects on key sustainable housing issues they also offer other housing associations with similar aims the opportunity to network, share experiences, gather ideas and gain support from a wider group.
Product Supplier	People for Action
Date of Publication	
Website	www.peopleforaction.org.uk
Price & how to obtain	see website
Tool Type	Network

The OBJECTIVES of the Product:
◆ To create a group of housing associations and regeneration organisations with a common goal of creating more sustainable communities
◆ To offer advice and support to housing associations with a similar goal
◆ To encourage cultural change amongst housing associations to create more effective communities

The BENEFITS of the Product:
◆ Connects wide network of organisations with similar goals
◆ Offers advice and support
◆ Provides publications and research on relevant topics

What do you need to have DONE ALREADY?
An interest in developing sustainable communities.
A willingness to share ideas through networking and communication with a wider group.

Potential OUTPUTS or OUTCOMES:
◆ Become part of a wider network of organisations working towards the same goal
◆ Assistance/advice with developing/implementing sustainable community strategy

Suggested LINKS ...

To add value to this product:	Tools for Community Regeneration, Toolkit of Sustainability Indicators
To develop practical projects in the same area:	Communities Count!, Power Tool Kit, Regenerating Neighbourhoods
To develop a more strategic approach:	Quality Neighbourhoods
To explore wider aspects of sustainable development:	Environmental Matrix, E Factor
To develop practical projects in a different area:	Affordable Warmth Management Tool

Sustainability Factor	Sustainability Theme
Social exclusion and poverty	Communities
Crime and anti-social behaviour	Tenancies
The extent of social cohesion	
The mix of the community	

Power Tool Kit

Description	Pack of materials for engaging with others on issues of concern to the community; uses the strapline "Turning talk into action".
Product Supplier	Centris/Tony Gibson/Scarman Trust
Date of Publication	Autumn 2002
Website	www.centris.org
Price & how to obtain	From the Scarman Trust; details tba
Tool Type	Reference

The OBJECTIVES of the Product:
◆ To get people involved in their community and decision making
◆ To identify priorities
◆ To utilise community skills and resources more effectively

The BENEFITS of the Product:
◆ Creates involvement
◆ Improves communication

What do you need to have DONE ALREADY?
Initial ideas about what the options might be would be useful.

Potential OUTPUTS or OUTCOMES:
◆ More achievable community plans
◆ More involved communities and tenants

Suggested LINKS ...

To add value to this product:	Millennium Fact Bank, Toolkit for Community Regeneration
To develop practical projects in the same area:	Communities Count!
To develop a more strategic approach:	Foundations for the Future
To explore wider aspects of sustainable development:	
To develop practical projects in a different area:	

Sustainability Factor	Sustainability Theme
The extent of social cohesion	Communities
	Tenancies

Product Directory

Product Directory

Quality Neighbourhoods

Description	Covers a range of issues and partnerships that make up neighbourhood renewal and neighbourhood management, connecting housing and other social programmes.
Product Supplier	Chris Wadhams Associates/Harding Housing Association
Date of Publication	May 2002
Website	
Price & how to obtain	£20 including postage and packing from Chris Wadhams Associates; 131 Newbridge Road, Little Bromwich, Birmingham B9 5JF
Tool Type	Guide

The OBJECTIVES of the Product:

- ◆ To enable housing associations to develop active approaches to quality neighbourhoods
- ◆ To stimulate neighbourhood regeneration
- ◆ To provide examples of good practice in neighbourhood renewal

The BENEFITS of the Product:

- ◆ Very practical in its approach but not a step by step guide
- ◆ Clearly marked "ideas" and "cost-effective actions" plus other key items throughout the book
- ◆ Well structured and linked to other policy initiatives
- ◆ Good reference/links section

What do you need to have DONE ALREADY?

Nothing.

Potential OUTPUTS or OUTCOMES:

- ◆ A well-structured neighbourhood management plan
- ◆ More involvement by residents
- ◆ Improved quality of life for residents

Suggested LINKS ...

To add value to this product:	People for Action, Toolkit for Community Regeneration
To develop practical projects in the same area:	Investors in Communities, Regenerating Neighbourhoods
To develop a more strategic approach:	Foundations for the Future, Toolkit of Sustainability Indicators
To explore wider aspects of sustainable development:	2020 Living: But will we want to live there?
To develop practical projects in a different area:	Sustainable Housing Guide

Sustainability Factor	Sustainability Theme
Quality of the built and green environment Crime and anti-social behaviour The extent of social cohesion	Communities

Recycled Materials for Construction

Description	Guidance on planning, choosing and specifying recycled building materials.
Product Supplier	Housing Corporation, Sustainable Homes and ECD
Date of Publication	May 2002
Website	www.ecoconstruction.org
Price & how to obtain	On Website
Tool Type	Reference

The OBJECTIVES of the Product:

- ◆ To provide information on and access to construction materials with lower resource use implications

The BENEFITS of the Product:

- ◆ Free
- ◆ Well designed comprehensive web site

What do you need to have DONE ALREADY?

Awareness and willingness to use some non-traditional construction materials.

A waste reduction or resource minimisation policy would be useful.

Potential OUTPUTS or OUTCOMES:

- ◆ Improved resource utility
- ◆ Reduced costs
- ◆ Reduced transport impact of materials

Suggested LINKS ...

To add value to this product:	
To develop practical projects in the same area:	Green Guide to Housing Specification
To develop a more strategic approach:	EcoHomes
To explore wider aspects of sustainable development:	Sustainable Housing Guide
To develop practical projects in a different area:	

Sustainability Factor	Sustainability Theme
Quality, design & layout of housing	Buildings

Product Directory

Product Directory

Regenerating Neighbourhoods

Description	A set of tools for social landlords, regeneration partnerships and community organisations to assess quality of life impacts from regeneration in a systematic way and set targets for improvement. (One of three outputs on the subject – see website reference below for information on other outputs.)
Product Supplier	CURS, University of Birmingham
Date of Publication	July 2000
Website	www.curs.bham.ac.uk
Price & how to obtain	Contact Publications at School of Public Policy, University of Birmingham – Tel 0121 414 4986
Tool Type	Guide

The OBJECTIVES of the Product:

◆ To explain quality of life and indicators and explain how they fit within the development of sustainable neighbourhoods

◆ To identify the issues that should be included in a neighbourhood regeneration scheme and to set quality of life indicators for a community

◆ To enable appropriate personnel including resident and community groups to carry out residents surveys and other data gathering necessary to make a useful plan

The BENEFITS of the Product:

◆ Easy to read and clearly laid out

◆ Very useful section on handling surveys

◆ Clear diagram of how different elements of sustainability fit together

What do you need to have DONE ALREADY?

It would be appropriate to have completed the stock condition survey but not essential.

Potential OUTPUTS or OUTCOMES:

◆ Better understanding of the needs of the community

◆ Neighbourhood analysis and plans for improvement

◆ Improved community/tenant and resident inclusion

Suggested LINKS ...

To add value to this product:	Tools for Community Regeneration
To develop practical projects in the same area:	Investors in Communities
To develop a more strategic approach:	
To explore wider aspects of sustainable development:	Sustainability Works
To develop practical projects in a different area:	Developing an Environmental Policy and Action Plan, Environmental Matrix

Sustainability Factor	Sustainability Theme
Quality of the built and green environment	Communities
Crime and anti-social behaviour	Tenancies
The extent of social cohesion	
Reputation (or image) of the community	

Secured by Design

Description	A UK Police initiative to support the principles of "designing out crime" in communities. The initiative involves both the design of new homes and renovated buildings as well as the space they inhabit and associated areas.
Product Supplier	Association of Chief Police Officers
Date of Publication	January 1999
Website	www.securedbydesign.com
Price & how to obtain	Free, downloaded from website and you should contact the police Architectural Liaison Officer (Crime Prevention Design Advisor in London) local to the development. Local contact details are on the website
Tool Type	Guide

The OBJECTIVES of the Product:

◆ To promote the concept that the design of a community can impact levels of crime

◆ To reduce this impact through informed design

◆ To improve awareness and use of security products tested to meet technical standards (B.S., LPCB, CEN)

The BENEFITS of the Product:

◆ Free of charge

◆ Backed by the police and the Home Office

◆ Relatively well accepted idea amongst building contractor communities

◆ Information and advice on the steps that need to be taken to secure a 'Secured by Design' award are provided

What do you need to have DONE ALREADY?

Need to have a development in mind.

Potential OUTPUTS or OUTCOMES:

◆ A 'Secured by Design' award

◆ Reduced crime and reduced perception of crime

◆ A more sustainable development that is better equipped to meet planning requirements

Suggested LINKS ...

To add value to this product:	Quality Neighbourhoods
To develop practical projects in the same area:	EcoHomes
To develop a more strategic approach:	Investors in Communities
To explore wider aspects of sustainable development:	Sustainable Housing Guide, E Factor
To develop practical projects in a different area:	

Sustainability Factor	Sustainability Theme
Crime and anti-social behaviour	Buildings
Quality, design & layout of housing	Communities
The extent of social cohesion	

Product Directory

Sustainability Checklist for Developments

Description	An assessment, comparison or design tool for analysing sustainability issues in developments. It is not specifically designed for housing associations, but would be a good tool for mixed use or partnership developments.
Product Supplier	BRE
Date of Publication	April 2002
Website	www.bre.co.uk; www.brebookshop.com
Price & how to obtain	£50 + p&p, available from the BRE bookshop
Tool Type	System

The OBJECTIVES of the Product:
◆ Measurement and subsequent improvement on a project by project basis
◆ Assessment at planning and design stages to allow improvements to be made prior to site selection stages of works
◆ To provide a framework for assessing sustainability issues of developments (including buildings and infrastructure) and a method of assessing sustainable aspects of development proposals
◆ To help clients to speciify 'sustainability' in development briefs and specifications

The BENEFITS of the Product:
◆ Non-judgmental; allows for selection of most important issues in context
◆ Wide scope, best for mixed developments
◆ Allows assessment at multiple stages of development, including comparison between different developments/sites and different proposals for the same site
◆ Benchmarking of developments

What do you need to have DONE ALREADY?
No essential pre-requisites.
A broad knowledge of sustainability issues would help improve the use of this tool, but it also gives by example an indication of key sustainability issues.

Potential OUTPUTS or OUTCOMES:
◆ Improved sustainability of developments
◆ Improved understanding of decision making process

Suggested LINKS ...

To add value to this product:	
To develop practical projects in the same area:	EcoHomes
To develop a more strategic approach:	
To explore wider aspects of sustainable development:	Sustainability Works
To develop practical projects in a different area:	

Sustainability Factor	Sustainability Theme
Quality, design & layout of housing	**Buildings**
Quality of the built and green environment	Communities
The accessibility of employment, facilities and services	

Sustainability Works

Description	Website combining comprehensive information resource on sustainable housing development with report writing application. Includes social and strategic issues as well as environmental and technical aspects of sustainability. Framework for bespoke policy writing and target setting, as well as linked development project reports
Product Supplier	Sustainability Works consortium
Date of Publication	June 2002
Website	www.sustainabilityworks.org.uk
Price & how to obtain	Free from web site. Registration required to access report writing application (no cost)
Tool Type	System

The OBJECTIVES of the Product:
◆ To provide a broad introduction to sustainable housing development
◆ To provide a framework for policy writing and target setting
◆ To ensure policies and targets are carried through into housing development projects
◆ To assist with EcoHomes predictions, Sustainability Toolkit assessments and HQI submissions

The BENEFITS of the Product:
◆ Free of charge
◆ Complex concepts are built on a simple foundation
◆ Well referenced with lots of additional links, useful resources and contacts
◆ Comprehensive expertly researched database, regularly updated

What do you need to have DONE ALREADY?
Nothing.
It would be helpful to have an initial set of sustainability issues in mind to aid navigation round the 65 issues covered by the website.

Potential OUTPUTS or OUTCOMES:
◆ Useable benchmarks and indicators
◆ Moves sustainability into the mainstream
◆ Establishes sustainable development policies and targets for individual organisations
◆ Enables progress on individual projects to be properly monitored during the development process

Suggested LINKS ...

To add value to this product:	Funding Search Tool
To develop practical projects in the same area:	Environmental Matrix
To develop a more strategic approach:	
To explore wider aspects of sustainable development:	2020 Living: But will we want to live there?
To develop practical projects in a different area:	Foundations for the Future, Quality Neighbourhoods

Sustainability Factor	Sustainability Theme
Quality, design & layout of housing	**Culture**
Quality of the built and green environment	Buildings
The accessibility of employment, facilities and services	Communities
The extent of social cohesion	
Social exclusion and poverty	

Product Directory

Sustainable Homes Good Practice Guide

Description	A comprehensive set of policy guides, case studies and newsletters, available as a directory or on the web.
Product Supplier	Sustainable Homes
Date of Publication	March 2001
Website	www.sustainablehomes.co.uk
Price & how to obtain	£36 + £4 p&p email info@sustainablehomes.co.uk
Tool Type	Reference

The OBJECTIVES of the Product:

◆ To provide signposts to organisations that can help housing associations move towards creating sustainable homes

◆ To present an assessment of some commonly debated issues

◆ To give examples of what is currently being achieved in the social housing sector

The BENEFITS of the Product:

◆ The product has been designed to take account of different types of landlord and different stages of sophistication

◆ Case studies contained in the guide can be used to demonstrate feasibility and cost-effectiveness to others

◆ Updated regularly

What do you need to have DONE ALREADY?

Nothing, although an idea of the direction that you would like to pursue would be useful for accessing this guide.

Potential OUTPUTS or OUTCOMES:

◆ A strategic approach to creating environmentally friendly, sustainable housing

Suggested LINKS …

To add value to this product:	
To develop practical projects in the same area:	Environmental Matrix
To develop a more strategic approach:	Foundations for the Future
To explore wider aspects of sustainable development:	
To develop practical projects in a different area:	Quality Neighbourhoods

Sustainability Factor	Sustainability Theme
Quality, design & layout of housing Quality of the built and green environment	Buildings Communities

Sustainable Housing Guide

Description	Practical guidance on how to incorporate the principles of sustainability into the maintenance and rehabilitation of existing housing and developing new housing.
Product Supplier	Fionn Stevenson & Nick Williams for Scottish Homes
Date of Publication	March 2000
Website	
Price & how to obtain	Stationery Office £35 (discount may be available); see www.tso.co.uk for bookshops
Tool Type	Guide

The OBJECTIVES of the Product:

◆ To identify options for improving the sustainability of housing whether in design, refurbishment or construction

◆ To enable practitioners to choose cost-effective options and apply better practice

◆ To identify key solutions to problems such as tenant health

The BENEFITS of the Product:

◆ Clear use of checklists and pointers

◆ Explains pros and cons of given options

◆ Comprehensive approach

◆ Easy to read

What do you need to have DONE ALREADY?

Nothing, but need to have a general awareness of how sustainability impacts on housing and development.

Potential OUTPUTS or OUTCOMES:

◆ Amendments to association's design guide to incorporate sustainable choices

◆ Communities that are more attractive to tenants from health and other viewpoints

Suggested LINKS …

To add value to this product:	
To develop practical projects in the same area:	EcoHomes
To develop a more strategic approach:	
To explore wider aspects of sustainable development:	2020 Living: But will we want to live there?
To develop practical projects in a different area:	Environmental Matrix

Sustainability Factor	Sustainability Theme
Quality, design & layout of housing Quality of the built and green environment	Buildings

Toolkit of Sustainability indicators

Description	To help staff to assess the sustainability of its community and its approaches.
Product Supplier	Housing Corporation
Date of Publication	August 2001
Website	
Price & how to obtain	Freely downloadable from the Housing Corporation web site www.housingcorplibrary.org.uk/housingcorp.nsf/Library/
Tool Type	Guide

The OBJECTIVES of the Product:

◆ To assess sustainability of housing bids

◆ To produce strategic investment plans

◆ To diagnose problems with developments

◆ To develop systems to overcome or prevent problems with stock

The BENEFITS of the Product:

◆ A step by step tool that takes the reader through choosing indicators, what data to gather and how, and how to interpret and analyse the resulting information

◆ Takes a financial strategy approach

◆ Useful resources for further information on understanding sustainability, its indicators and evaluation

◆ Provides guidance on assessing the impact of a housing association's investment, certifying the sustainability of bids and analysing partner organisations' strategies

What do you need to have DONE ALREADY?

Nothing – the product takes the reader through the basics of identifying the data resources available and how and where they should be used.

Potential OUTPUTS or OUTCOMES:

◆ Inform design of own schemes

◆ Association has a record of why bid is successful or not and what needs to be done to improve it

◆ Improved sustainability of housing developments

Suggested LINKS ...

To add value to this product:	Environmental Matrix
To develop practical projects in the same area:	
To develop a more strategic approach:	
To explore wider aspects of sustainable development:	Foundations for the Future
To develop practical projects in a different area:	Developing an Environmental Policy and Action Plan

Sustainability Factor	Sustainability Theme
All	Culture

Tools for Community Regeneration

Description	This is a database of information to help anyone develop community projects more effectively.
Product Supplier	TCR
Date of Publication	January 2001
Website	www.toolsforcommunityregeneration.org
Price & how to obtain	Contact Renate Ruether-Greaves for current prices and to order TCR database e-mail: renate@tcrnet.co.uk, Tel. 01825 840 251
Tool Type	System

The OBJECTIVES of the Product:

◆ To provide resources and systems for project planning and management that meet the needs of individual communities

◆ To encourage working together to create sustainable partnerships

The BENEFITS of the Product:

◆ Developed and piloted with housing association needs in mind

◆ Well supported by a dedicated organisation

◆ Adaptable to your own needs

What do you need to have DONE ALREADY?

Although there are models for involving the community and developing plans, it would be most useful if the involvement and planning had already been started, perhaps through other tools such as Quality Neighbourhoods or Regenerating Neighbourhoods.

Potential OUTPUTS or OUTCOMES:

◆ Develops a well founded business model and management system for your project

◆ Better managed community development projects

Suggested LINKS ...

To add value to this product:	
To develop practical projects in the same area:	
To develop a more strategic approach:	Investors in Communities
To explore wider aspects of sustainable development:	Toolkit of Sustainability Indicators
To develop practical projects in a different area:	

Sustainability Factor	Sustainability Theme
The extent of social cohesion	Communities
Reputation (or image) of the community	
Demand for housing	
The accessibility of employment, facilities and services	
Quality of the built and green environment	

Product Directory

Product Directory

Product Directory

Urban Design Compendium

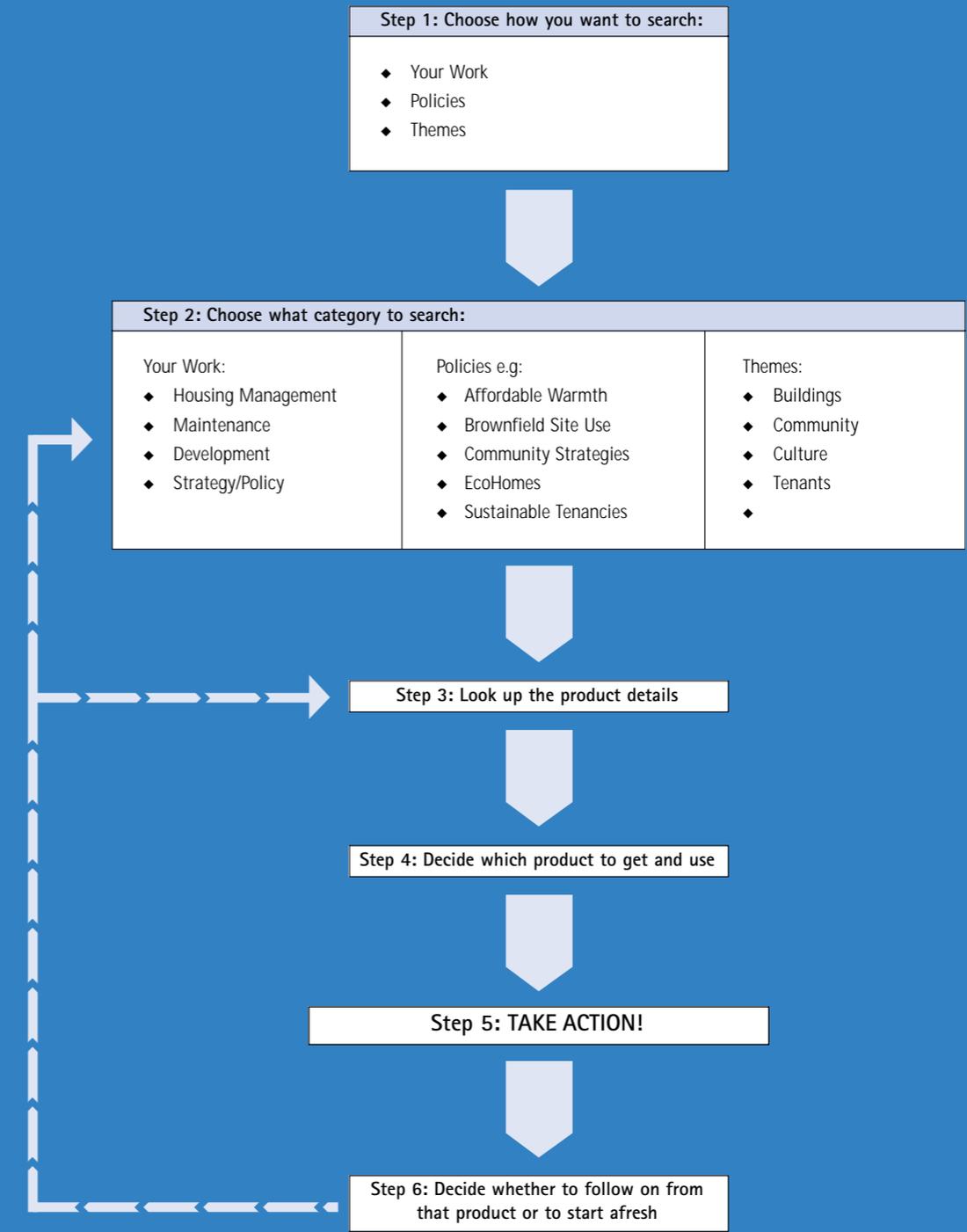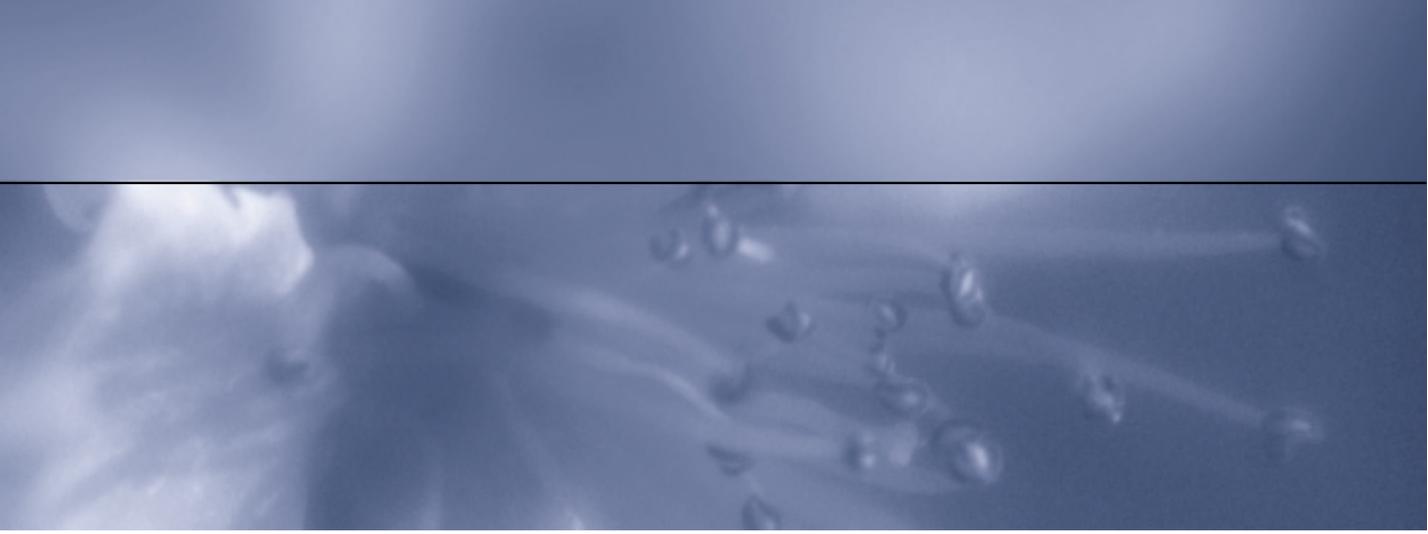|	
Description	An analysis of core design issues for sustainable developments and housing-led regeneration projects.
Product Supplier	English Partnerships
Date of Publication	September 2000
Website	www.englishpartnerships.co.uk
Price & how to obtain	Free from English Partnerships, 110 Buckingham Palace Road, London, SW1W 9SA Tel: 020 7881 1600 Fax: 020 7730 9162 or from their website. A case study of the principles described in the publication are available as "Sustainable Urban Extensions: Planned by Design" at http://www.englishpartnerships.co.uk/pdf/sue-execsumm.pdf
Tool Type	Reference

The OBJECTIVES of the Product:
- To assess the key principles of good urban design for sustainable communities
- To indicate best practice at all stages of a design
- To enable projects to be designed at human scales with the aims of sustainability in mind

The BENEFITS of the Product:
- Plenty of examples to illustrate points made
- Awareness of practicalities and discussion of handling conflicting elements
- Can be applied at various stages of a design or redevelopment

What do you need to have DONE ALREADY?
Nothing; and the less that has been done for any building project the better as this should be read first - although it is also appropriate to dip into the compendium at various stages of a development.

Potential OUTPUTS or OUTCOMES:
- Better design to suit the context of the development
- Application of principles of sustainable development to a project
- Improved chances of obtaining funding

Suggested LINKS ...

To add value to this product:	Sustainable Housing Guide
To develop practical projects in the same area:	Secured by Design, Sustainability Checklist for Developments, Sustainable Homes Good Practice Guide
To develop a more strategic approach:	Sustainability Works
To explore wider aspects of sustainable development:	2020 Living: But will we want to live there?
To develop practical projects in a different area:	

Sustainability Factor	Sustainability Theme
Quality of the built and green environment	**Buildings**
The accessibility of employment, facilities and services	
Quality, design & layout of housing	
The extent of social cohesion	

Creating your Route to Sustainability

Step 1: Choose how you want to search:
- Your Work
- Policies
- Themes

Step 2: Choose what category to search:

Your Work:	Policies e.g:	Themes:
◆ Housing Management	◆ Affordable Warmth	◆ Buildings
◆ Maintenance	◆ Brownfield Site Use	◆ Community
◆ Development	◆ Community Strategies	◆ Culture
◆ Strategy/Policy	◆ EcoHomes	◆ Tenants
	◆ Sustainable Tenancies	◆

Step 3: Look up the product details

Step 4: Decide which product to get and use

Step 5: TAKE ACTION!

Step 6: Decide whether to follow on from that product or to start afresh

Contact	Practical Environment
Address	12 Vivian Avenue Sherwood Rise Nottingham NG5 1AF
Tel	0115 969 2621
Fax	0115 962 3129
Email	info@practicalenvironment.co.uk
Websites	www.practicalenvironment.co.uk